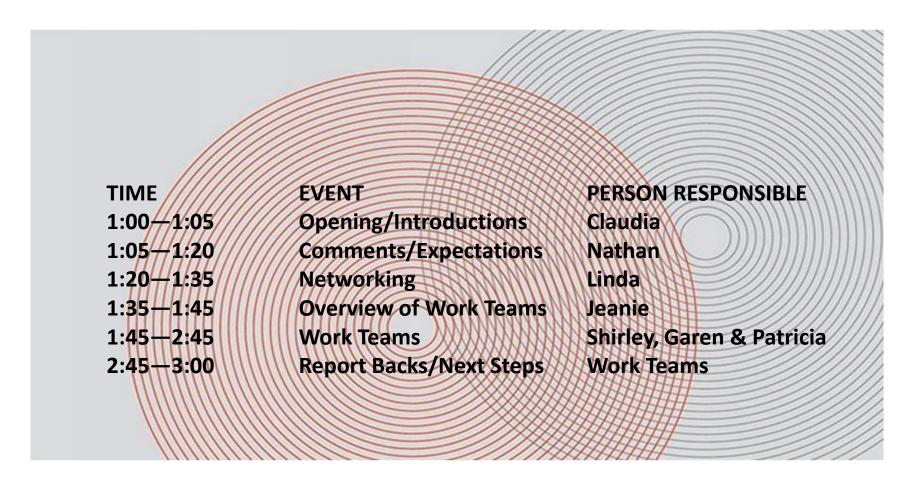
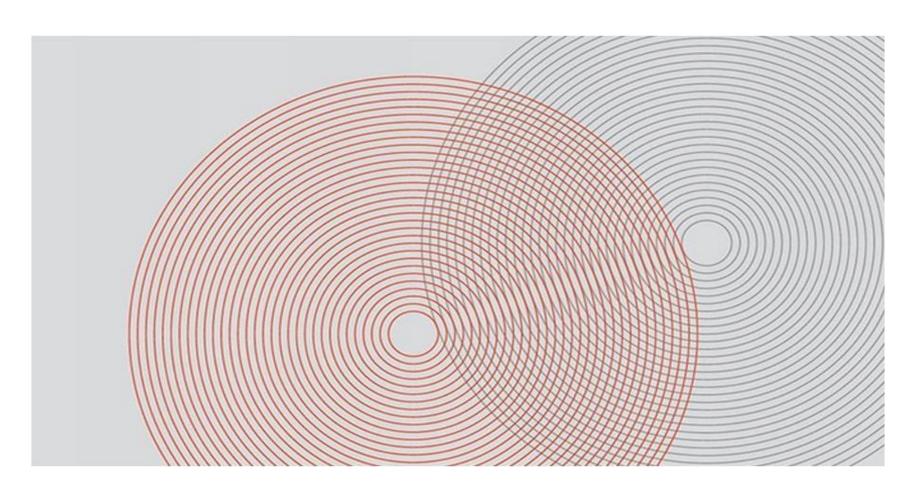


## Local OP Staff Engagement

Work Group Kick-off Meeting September 10, 2013



### Agenda



Structure, Roles and Responsibilities

# Engagement Initiative Executive Sponsor Nathan Brostrom Engagement Steering Team Claudia Escobar Gemma Rieser Jeanie Urban Paul Schwartz

Juliann Martinez

#### **Engagement Work Teams**

#### **Career Development**

- Facilitator: Shirley Bittlingmeier
- Co
   – Facilitator: Tracy Fitzgerald
- Work Group: Margaret Lucas, Valerie Marble, Annette Mora, Luanna Putney, Gale Sheean-Remotto, Alfred White, Lifang Chiang

### **Performance Management**

- Facilitator: Garen Corbett
- Co-Facilitator: Ryan Chan
- Work Group: Pei-Ru Chao, Michael LaBriola, Paul Lechner, Stephanie Leider, Monica Lin, Doris Parham, Lynn Tierney

#### Communications

- · Facilitator: Patricia Osorio-O'Dea
- Co-Facilitator: Emily Rader
- Work Group: Arthur Barker, Mary Croughan, Cate Hutton, Kevin McCauley, Alan Moloney, Laureen O'Connell, Dan Scannell

RASCI (Responsibility, Accountability, Support, Consult, Inform)

| Element  | Engagement Sponsor(s)        | Engagement<br>Steering Team          | Engagement<br>Work Teams             |
|--|------------------------------|--------------------------------------|--------------------------------------|
| Engagement Strategy                                | <ul> <li>Approves</li> </ul> | Responsible                          | <ul> <li>Informs/Supports</li> </ul> |
| Engagement Team Structure/Roles/Governance Process | • Approves                   | • Responsible                        | • Supports                           |
| Overall Engagement Roadmap/Timeline                | • Approves                   | • Responsible                        | <ul> <li>Informs/Supports</li> </ul> |
| Engagement Recommendations                         | <ul> <li>Approves</li> </ul> | <ul> <li>Informs/Supports</li> </ul> | • Responsible                        |
| Engagement Action Plans                            | • Approves                   | <ul> <li>Informs/Supports</li> </ul> | • Responsible                        |
| Stakeholder Engagement                             | • Responsible                | • Responsible                        | <ul> <li>Informs/Supports</li> </ul> |
| Communication                                      | • Responsible                | • Responsible                        | <ul> <li>Informs/Supports</li> </ul> |

### **Engagement Steering Team Charter**

| Who we are                      | <ul> <li>John Fox</li> <li>Linda Klink</li> <li>Paul Schwartz</li> <li>Juliann Martinez</li> <li>Gemma Rieser</li> <li>Jeanie Urban</li> <li>Claudia Escobar</li> </ul>   |  |
|---------------------------------|---|--|
| What our purpose is             | <ul> <li>Set the tone, structure, and overall governance process for the Engagement Work Teams</li> <li>Be accountable for overall post-survey roadmap and timeline</li> <li>Set goals/timelines for work group progress</li> <li>Measure Progress</li> <li>Communicate progress to stakeholders and to Work Teams</li> <li>Celebrate progress</li> </ul> |  |
| <u>How</u> we work              | <ul> <li>Resource for work team</li> <li>Check-in on progress of work team</li> </ul>   |  |
| How we will measure our success | <ul> <li>Engagement priorities are defined</li> <li>Work Teams are resourced and mobilized against these priorities</li> <li>A clear roadmap and timeline is defined</li> <li>Ongoing tracking and monitoring of progress in established priorities</li> <li>Progress is made against identified priority areas</li> </ul>                                |  |
| When we will meet               | Monthly or as needed  |  |

### Charter for Engagement Work Teams

| Who we are                      | <ul> <li>Career Development: Shirley Bittlingmeier, Tracy Fitzgerald, Margaret Lucas, Valerie Marble,<br/>Annette Mora, Luanna Putney, Gale Sheean-Remotto, Alfred White, Lifang Chiang</li> </ul>  |
|---------------------------------|---|
|                                 | <ul> <li>Performance Management: Garen Corbett, Ryan Chan, Pei-Ru Chao, Michael LaBriola, Paul<br/>Lechner, Stephanie Leider, Monica Lin, Doris Parham, Lynn Tierney</li> </ul>   |
|                                 | <ul> <li>Communications: Patricia Osorio-O'Dea, Emily Rader, Arthur Barker, Mary Croughan, Cate<br/>Hutton, Kevin McCauley, Alan Moloney, Laureen O'Connell, Dan Scannell</li> </ul>  |
| What our purpose is             | <ul> <li>Develop recommendations and an action plan against a specific Engagement priority area</li> <li>Refine recommendations and action plan based on feedback</li> <li>Provide input into an overall Engagement Roadmap/implementation plan</li> <li>Drive progress or assign owners to deliver on action plan</li> <li>Report progress to Engagement Steering Team through Work Team Lead</li> </ul> |
| <u>How</u> we will work         | <ul> <li>Monthly 1.5 hour meetings following Engagement Work Team Kick-Off</li> <li>Engagement Work Team Leads attend additional Monthly 1.5 hour Steering Team meetings</li> <li>Additional meetings as needed</li> </ul>  |
| How we will measure our success | <ul> <li>Recommendations are developed and prioritized</li> <li>On-going communication of progress to staff (i.e. one brown bag per work group)</li> <li>Action plan developed and shared to Climate Council</li> <li>Recommendations presented to OP Leadership</li> </ul>   |
| When we will meet               | 2-4 hours per month; actual meeting dates, times and length to be determined  |

### **Action Planning Process**



### Action Planning Process and Steps

**Planning** 

Kick off **Work Teams** 

Develop Recommendations

**Develop Action-Plans** 

Develop **Engagement** Roadmap

2-3 Weeks

- Kick off Engagement Team
- Plan Working Session
- Conduct Working Session with the Engagement Steering Team to confirm overall structure, role, and governance process
- Gain stakeholder consensus around the structure, governance, and responsibilities of Work Teams

2-3 Weeks

- Nominate individuals and leaders for Work Teams
- Develop Engagement Work Team Kick off materials and tools
- Onboard Engagement Work Team Leads
- Conduct Engagement Work Team Kick-Off meeting (one meeting for all Work Teams)

#### 3-4 Weeks

- **Engagement Work** Teams conduct brainstorming meeting to:
- Brainstorm and document initial recommendations
- · Identify "top 3" highpriority recommendations based on feasibility and value
- Work Team Leads share initial recommendations with Engagement Steering Team
- Initial recommendations shared with stakeholders

#### 3-4 Weeks

- **Engagement Work** Teams conduct action planning meeting to:
- Refine recommendations as needed
- Develop proposed plan to implement key recommendations (i.e. owner, timeline)
- Work Team Leads share initial action plans with **Engagement Steering** Team
- Initial action plans shared with stakeholders

#### 3-4 Weeks

- Recommendations and action plans are integrated into one Engagement Roadmap
- Roadmap is shared with stakeholders/ leadership for feedback and approval
- Plan for implementation
- Monitor and track progress against overall roadmap

### Closing Thoughts/Next Steps