



Slip-Resistant UCLA Mednet Employee Troubleshooting

Overview

This document provides guidance for UCLA Mednet employees who are having trouble logging into the RSS Slip-Resistant solution.

The Issue

Some UCLA Mednet employees who have not used Slip-Resistant before experience one of the following issues:

1. Their Authorized Purchaser cannot find them in the system to add them to the employee roster.
2. When they try to log in to RSS, they are asked for a password, rather than being redirected to the UCLA login screen. (See below)

Incorrect

RISK & SAFETY SOLUTIONS

Log in to Your Account

Email
genericemail@mednet.ucla

Password

Back Log In

[Reset Password](#)
[Contact our Service Desk](#)

Correct

Sign In with your UCLA Logon ID

Your UCLA Logon ID

Your UCLA Logon Password

SIGN IN

- [Forgot your UCLA Logon ID or Password?](#)
- [Need a UCLA Logon ID?](#)

or

[Are you a member of UCLA Health Sciences?](#)

Sign in with your Mednet username and password



The Solution

The person with a Mednet email address who does not see the UCLA Logon screen above or cannot be found in the system should create a UCLA Logon ID with the following steps:

1. Go to <https://accounts.iam.ucla.edu/register>. This step is necessary even though you are a UCLA Health employee. (For questions or assistance creating the UCLA Logon ID, please contact the [UCLA IT Support Center](#).)
2. Once Step 1 is complete, your Authorized Purchaser must successfully add you to the employee roster before you proceed to Step 3.
3. Once the UCLA Logon ID has been created, log in at <https://app.riskandsafety.com> and enter your Mednet email address.
4. You should now be redirected to the UCLA Logon screen shown in step 4 below.
5. **Important:** Use the **Sign in with your Mednet username and password** link at the bottom of the screen. (See below)

A screenshot of a web form titled "Sign In with your UCLA Logon ID". The form has a blue border and a light blue background. It contains two input fields: "Your UCLA Logon ID" and "Your UCLA Logon Password". Below the fields is a dark blue "SIGN IN" button. To the right of the button are two links: "Forgot your UCLA Logon ID or Password?" and "Need a UCLA Logon ID?". Below these links is a horizontal line with "or" in the center. At the bottom, there is a question "Are you a member of UCLA Health Sciences?" followed by a link "Sign in with your Mednet username and password" which is highlighted with a red rectangular box.



6. You will be routed to the following screen below. Enter your UCLA Mednet username and password.

A screenshot of the UCLA Health MyLogin sign-in page. At the top, the "UCLA Health" logo is displayed. Below it, the text "Welcome to MyLogin! Please sign in." is centered. There are two input fields: "Username" and "Password". The "Username" field is currently empty with a vertical cursor. Below the input fields is a dark blue "Sign in" button.

UCLA Health

Welcome to MyLogin! Please sign in.

Username

Password

Sign in