



## Exchanging Shoes Is Quick, Easy—and FREE

*Ship returned shoes back to us as we send you the new replacement pair—with no waiting necessary, and no extra shipping charges!*

We want to make the exchange process hassle-free for our valued customers, so you don't have to wait for us to make your return. Using your FedEx return tracking number, FedEx will confirm that your shoes are in transit. Once we have confirmation of the shipment, we will ship your replacement pair immediately, at no charge to you.



### JUST FOLLOW THE STEPS BELOW

Returns and Exchanges must be initiated by your units' authorized purchaser

1



Log into [ehs.ucop.edu/slipresistant/](https://ehs.ucop.edu/slipresistant/) and access the Shoes for Crews Standard footwear account. From the Shoes for Crews landing page, select the "Fast Lane Exchange" link at the very bottom.

Have your invoice or web order number and the zip code for the shipping address ready as you fill out the form.

2



Prepare your package

3



Print out FedEx Return Shipping Label

4



Drop package off at your nearest FedEx location

If you have additional questions about orders/returns/exchanges, please contact [uc@shoesforcrews.com](mailto:uc@shoesforcrews.com)

If you have additional program questions, please contact your UC SRF Program Administrators UC-SAFETYSHOES-L@LISTSERV.UCOP.EDU