



2021 Virtual Risk Summit
May 18-20, 2021

AT-A-GLANCE

Time	Tuesday May 18	Wednesday May 19	Thursday May 20
9:00 am	General Session/ Opening Remarks <i>(Cheryl Lloyd & Nathan Brostrom)</i>	General Session <i>(Dr. Carrie Byington)</i>	General Session <i>(Rachael Nava & Kevin Confetti)</i>
9:50 am	AM Break		
10:00 am	Concurrent Sessions	Concurrent Sessions	Concurrent Sessions
10:50 am	AM Break		
11:00 am	Concurrent Sessions	Lunch Break	Concurrent Sessions
12:00 pm			
1:00 pm		Concurrent Sessions	
1:50 pm		PM Break	
2:00 pm		Concurrent Sessions	

Need Continuing Education Units (CEUs)?

If you would like a certificate and/or Continuing Education Units (CEUs) please visit the [CEU website](#). All forms are available online, and will be coordinated by Risk & Safety Training. For more information contact training@ucr.edu.

SESSION TRACKS

Tuesday, May 18

Track	10:00 AM	11:00 AM
EHS	UC Irvine Laboratory Safety Inspections Program – Redesigned for Success	Real-time Environmental Water Quality Monitoring for Campus Infrastructure
Emergency Management	A View into UC's COVID Hospital Command Centers	
Trending	Another Zoom? Stop Being Boring	Sourced Intelligence Ergonomics of Hoteling, Shared, and Hybrid Post-COVID Work Environments
Wellness	UC WorkStrong Program's Pandemic	
Wildfires		Campus Evacuation in the Time of COVID

Wednesday, May 19

Track	10:00 AM	1:00 PM	2:00 PM
EHS		Demystifying UC Legal	
Emergency Management	Academic Continuity	Behind the Scenes of UC San Diego's Return to Learn Program	Streamlining Crisis Communications
Trending		Risk Data Management System (RDMS) Overview & Demo	Leveraging the Power of GIS to Assess Risk in Real Time Travel in the Time of COVID-19
Professional Liability	Telehealth After COVID	Racism: Risk Management for Prejudice vs. Patient Choice Issues	
Workers' Comp	Medical Care Trends in the California Workers' Compensation System	Understanding Employer's Subrogation and Credit Rights	

Thursday, May 20

Track	10:00 AM	11:00 AM
EHS	Drones Flying Across The UC System – New Rules and Resources	
Emergency Management	Leading in Crisis: UCI's COVID-19 Response and Recovery	UCLA Health Shadow Bed Program – An overview of a patient surge strategy highlighting the collaboration between Emergency Preparedness, Nursing, & Infection Prevention
Wellness		The UC Diabetes Prevention Program (DPP) Initiative: Promoting Wellness and Disease Prevention Across UC
Wildfires	Managing a hospital during a natural disaster – Sutter Health's experiences from the Northern California wildfires	Wildfire Smoke Air Quality Update: How low-cost sensors provide local air quality data and improve campus communication and response
Workers' Comp	Long term symptoms of COVID and the Impacts in Workers' Compensation	

SESSION AND SPEAKER INFORMATION

DATE AND TIME	TRACK	SESSION TITLE	SESSION AND SPEAKER INFORMATION
<p>Tuesday 5/18</p> <p>10:00 AM</p>	EHS	<p>UC Irvine Laboratory Safety Inspections Program – Redesigned for Success</p>	<p>Working with the UC Center for Laboratory Safety, EHS Research Safety Services has accomplished significant work in re-engineering the Laboratory Safety Inspections Program at UCI. In the midst of COVID-19 and over the past year, the number and frequency of laboratory safety inspections have increased by over 70% annually, from 130 to 466 inspections per year. Significantly, more than 30 immediately dangerous to life or health conditions have been identified during this period and were immediately resolved, while the closure rate of Priority 1 findings have increased to 100%. In addition to the increase in frequency of safety inspections, supporting processes, tools, and inspection findings reports have been developed to administer and manage the program. Finally, we have gained Executive level management support and school buy-in for this program that is crucial to the success of this program.</p> <p>Speakers: <i>John Sterrit, Executive Director, Environmental, Health & Safety, UC Irvine; Sandra Conrard, MS, CSP, CSMP, Assistant Director, Research Safety, UC Irvine</i></p>
<p>Tuesday 5/18</p> <p>10:00 AM</p>	Emergency Management	<p>A View into UC's COVID Hospital Command Centers</p>	<p>UC Health Emergency Managers at all five UC Medical Centers were front and center for COVID response. Join us for a panel presentation with the EMs from the five Medical Centers, and dialogue with us on how Emergency Management can be a part of daily efforts to Be Ready.</p> <p>Speakers: <i>Joe Brothman, Director, Facilities, Environmental Health and Safety, and Emergency Management, UCI Health; Kurt Kainsinger, MPH, Director, Office of Emergency Preparedness, UCLA Health; Kristina Spurgeon, MPH, Emergency Manager, Department of Emergency Management, UC Davis Health; Francine Sneddon, CBCP, PMP, Continuity & Communication Manager, UCSF Health; David Blacksberg, MPH, Senior Consultant, BSI (formerly UCSD Health), Kevin Dugan, MS, MPH, CHPCP, Director, Emergency Management, UCSF Health</i></p>

DATE AND TIME	TRACK	SESSION TITLE	SESSION AND SPEAKER INFORMATION
Tuesday 5/18 10:00 AM	Trending	Another Zoom? Stop Being Boring	<p>Do your participants think meetings are boring? Most do, which leads to a lack of participation and learning. To combat this we will share cutting-edge techniques to engage people and enhance the virtual experience. This includes using polling, breakout rooms, active learning techniques, simulations, and interactive activities during online events. Conducting a training, presentation, or meeting via zoom? We got you! Our team will share tips on how to make your sessions interactive so you can help combat zoom fatigue.</p> <p>Speakers: <i>Janette de la Rosa Ducut, Ed.D., Training Director, UC Riverside; Cassandra Greenawalt, MS, RDN, Senior Training Manager, UC Riverside; My-Linh Tran, M.Ed. Cand., Training Coordinator, UC Riverside; Heather Davis Russell, Training Coordinator, UC Riverside</i></p>
Tuesday - 5/18 10:00 AM	Wellness	UC WorkStrong Program's Pandemic Response	<p>The WorkStrong Program is better and more flexible now, thanks to challenges that COVID 19 presented to our normal way of operating. The changes made to accommodate pandemic participation will be part of the program from now on and help more employees take advantage of the offer to join.</p> <p>Speaker: <i>Alison Frink, UC WorkStrong Program CoE and UCLA UC WorkStrong Program Coordinator</i></p>
Tuesday 5/18 11:00 AM	EHS	Real-time Environmental Water Quality Monitoring for Campus Infrastructure	<p>Sewer overflows pose a health threat to humans, and, when these events occur, they can also affect the health of UC Berkeley's creeks and the San Francisco Bay. With increasingly stringent regulations and the potential for large penalties following spills, the need to prevent and rapidly respond to sewer overflows becomes more urgent than ever.</p> <p>Technological improvements over the last decade have enabled sewer system operators to monitor and quickly detect when conditions for an overflow are becoming more likely. Satellite connected level sensors can tell sewer operators where backups are occurring and allow for rapid response to clear pipe blockages before spills happen.</p> <p>UC Berkeley now has more than a year of experience using this early warning technology to prevent harmful sewer overflows and will discuss the successes and challenges as well as talk about plans to utilize this technology to monitor its creeks for other potential harmful spills.</p> <p>Speakers: <i>Tim Pine, Environmental Specialist, Office of Environment, Health & Safety, UC Berkeley; Bernadette Santos, Environmental Specialist, Office of Environment, Health & Safety, UC Berkeley</i></p>

DATE AND TIME	TRACK	SESSION TITLE	SESSION AND SPEAKER INFORMATION
Tuesday - 5/18 11:00 AM	Wildfires	Campus Evacuation in the Time of COVID	<p>Administering a large research and residential institution during a global pandemic, wildfires, and other factors presented this year has certainly provided opportunities to cultivate resilience. We reflect upon the actions taken during the 2020 California Wildfires and the capacity for stress related growth by initiating dynamic in-the-moment solutions to accomplish objectives.</p> <p>Speakers: <i>Nick Otis, Director of Office of Emergency Services and Lead Designated Campus Fire Marshal, Office of Emergency Services, UC Santa Cruz; Amanda Gullings, Deputy Emergency Manager, UC Santa Cruz; Dave Keller, Executive Director of Housing, UC Santa Cruz; Christina Lombardo, Assistant Director, Environmental Health & Safety, UC Santa Cruz; Greg Flippo, Lieutenant, UC Santa Cruz Police Department</i></p>
Tuesday 5/18 11:00 AM	Trending	Sourced Intelligence	<p>This session provides investigative solutions and is recommended for anyone with involvement in UC's Workers' Compensation or Liability program.</p> <p>Having all the facts is critical to making decisions with confidence. When it comes to making determinations about UC's Insurance Programs, understanding the investigative tools available is more vital than ever. This session provides a high-level overview of investigative tools and fraud abatement solutions applicable for all lines of insurance including Workers' Compensation and Liability.</p> <p>Speaker: <i>Dalene Bartholomew, CFE, CIFI, Vice President, PROBE Information Services</i></p>
Tuesday 5/18 11:00 AM	Trending	Ergonomics of Hoteling, Shared, and Hybrid Post-COVID Work Environments	<p>As we begin to resume normal operations on our academic campuses and medical centers, the office work environment will significantly change. Some will continue to work from home on a permanent basis, others will return to an on-site office and potentially share work space with their colleagues. Both of these work settings present new and unique challenges to provide sound ergonomics solutions to keep employees healthy, comfortable, and productive.</p> <p>This presentation will provide guidance and ergonomics best practices for telecommuters and individuals returning to a new, shared office environment. The presentation will include design guidelines as well as information/education for safety professionals, risk managers, as well as employees and supervisors. As we transition our office workforce to a "new normal", this information will help keep our employees safe, healthy, and comfortable.</p> <p>Speakers: <i>Julia Jensen, CRC, CEAS, Ergonomics Specialist, UC San Diego; Vanessa Curtis, CEAS, Ergonomist/Program Coordinator, UCSF Health; Mallory Lynch, MA, CEA, Campus Ergonomist, UC Berkeley</i></p>

DATE AND TIME	TRACK	SESSION TITLE	SESSION AND SPEAKER INFORMATION
<p>Wednesday 5/19</p> <p>10:00 AM</p>	<p>Emergency Management</p>	<p>Academic Continuity</p>	<p>Learn from the UCLA Center for the Advancement of Teaching, UCLA Library, and Insurance and Risk Management how the campus ramped up to operate remotely, provide learning opportunities to a diverse range of needs, equip students and staff, and potential risks to our academic continuity.</p> <p>Speakers: <i>Adrienne Lavine, Associate Vice Provost, Center for the Advancement of Teaching and Professor, Mechanical and Aerospace Engineering; Virginia Steel, Norman and Armena Powell University Librarian; Tara Brown, Business Continuity Planner, UCLA</i></p>
<p>Wednesday 5/19</p> <p>10:00 AM</p>	<p>Professional Liability</p>	<p>Telehealth After COVID</p>	<p>The long predicted rise of telehealth has arrived. Telehealth is expected to expand medical delivery, complement existing care and improve monitoring via wearables and video conferencing. The unique regulatory and clinical risk management factors should not be a tripwire. The speakers will discuss the state of telehealth from implementation, delivery to compensation and lessons learned on compliance, patient satisfaction and litigation avoidance.</p> <p>The speakers will also discuss the emerging reality of increased audit activity caused by the surge in telehealth activity during the COVID-19 pandemic. The audit activity is being initiated by state, federal, and private third party payers, and focuses on the adequacy of provider documentation. The upcoming period of increased regulatory scrutiny makes documentation for risk management purposes key to minimizing the risk of unwanted litigation.</p> <p>Speakers: <i>Dylan Braverman, Vigorito, Barker, Patterson, Nichols & Porter, LLP; Kevin Porter, Vigorito, Barker, Patterson, Nichols & Porter, LLP; Christopher Longhurst, MD, MS, Chief Information Officer, UC San Diego Health; Lisa Moore, MPH, Executive Director, UC Virtual Care Collaborative (VCC), UC Health</i></p>
<p>Wednesday 5/19</p> <p>10:00 AM</p>	<p>Workers' Comp</p>	<p>Medical Care Trends in the California Workers' Compensation System</p>	<p>California Workers' Compensation Institute (CWCI) researchers will present new outcome studies on the impact and influence of COVID-19 and Non-COVID claim frequency, medical treatment delivery and access to care, changes in pharmaceutical utilization and more</p> <p>Speakers: <i>Alex Swedlow, President, CWCI; Rena David, Senior Vice President, Research & Operations Research, Chief Financial Officer, Treasurer CWCI</i></p>

DATE AND TIME	TRACK	SESSION TITLE	SESSION AND SPEAKER INFORMATION
<p>Wednesday 5/19</p> <p>1:00 PM</p>	<p>Emergency Management</p>	<p>Behind the Scenes of UC San Diego's Return to Learn Program</p>	<p>With UC San Diego shifting remote in March 2020, the EOC had to quickly develop a protocol to safely transport, quarantine/isolate and provide services to students who remained living on campus if they tested positive for COVID-19. Learn about our successes, lucky breaks and bumps along the way.</p> <p>Speakers: <i>Dismas Abelman, Emergency Manager, UC San Diego; David Tran, Emergency Management Specialist, UC San Diego</i></p>
<p>Wednesday 5/19</p> <p>1:00 PM</p>	<p>Professional Liability</p>	<p>Racism: Risk Management for Prejudice vs. Patient Choice Issues</p>	<p>This session highlights the importance of maintaining clear anti-discrimination policies and practices for responding to prejudice versus patient/consumer choice issues. Legal cases will be examined and special attention given to policy, practice, and documentation tenets that may help avoid Professional Medical and Hospital Liability and Employment Practices Liability claims.</p> <p>Speakers: <i>Paul D'Aquila, RN, Esq, CPHRM, UCLA Litigation Director; Joann Wortham, RN, MSN, JD, CPHRM, UCLA Health system Clinical Risk Manager</i></p>
<p>Wednesday 5/19</p> <p>1:00 PM</p>	<p>Workers' Comp</p>	<p>Understanding Employer's Subrogation and Credit Rights</p>	<p>The benefits to The Regents of third party civil subrogation claims, HIPAA considerations, and the need for securing evidence and information at the commencement of any reported industrial claim to ensure that all relevant information is available to Sedgwick and counsel as the compensation claim proceeds.</p> <p>Speaker: <i>Jamie Beth Fox, Esq. Senior Vice President, Stockwell Harris Woolverton and Helpfrey</i></p>
<p>Wednesday 5/19</p> <p>1:00 PM</p>	<p>Trending</p>	<p>Risk Data Management System (RDMS) Overview & Demo</p>	<p>Risk Services Data Management System (RDMS) equips systemwide UC staff with data to help make informed decisions to reduce the overall cost and impact of risk. Our goal is to encourage collaboration, share best practices and gain an understanding of what risk issues are occurring throughout our organization, systemwide and locally.</p> <p>Reports are used by campus and health center UC leaders, staff in the departments of risk management, workers' compensation, environmental, health & safety, patient safety and quality, patient relations/experience, and others.</p> <p>Speakers: <i>Nilofeur Samuel, Director, Risk Technology Services, UC Office of the President; Emily Weaver, Manager, Data Services – Data Integration and Reporting, UCOP; Anyi Zheng, Business Systems Analyst, UC Office of the President</i></p>

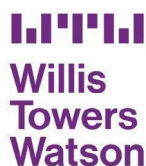
DATE AND TIME	TRACK	SESSION TITLE	SESSION AND SPEAKER INFORMATION
<p>Wednesday 5/19</p> <p>1:00 PM</p>	EHS	Demystifying UC Legal	<p>This presentation will help attendees understand the overall structure and functions of UC Legal, with a focus on the Office of General Counsel (OGC) and the legal services that EH&S attorneys in OGC offer for the UC system.</p> <p>Speakers: <i>Sarah Quiter, Senior Counsel, UC Legal – Office of the General Counsel, UC Office of the President; Barton Lounsbury, Senior Counsel, UC Legal – Office of the General Counsel, UC Office of the President</i></p>
<p>Wednesday 5/19</p> <p>2:00 PM</p>	Trending	Leveraging the Power of GIS to Assess Risk in Real Time	<p>This presentation by the three co-leads of a new system-wide initiative will describe the recently developed Geographic Information System (GIS) mapping tool showcasing all UC facilities in relation to real-time data layers including fire, air quality, flood, evacuation, etc. Come learn about what we made and how we made it.</p> <p>Speakers: <i>Alicia Jensen, Emergency Management and Business Continuity Program Manager, UC Office of the President; Charles Schafer, Emergency Management Coordinator, UC Davis Health; Mono Simeone, GIS Manager, UC San Francisco</i></p>
<p>Wednesday 5/19</p> <p>2:00 PM</p>	Emergency Management	Streamlining Crisis Communications	<p>Clery & Crisis Communications: Lessons Learned and Best Practices at UCB.</p> <p>This presentation will focus on working with your community to create message buy-in; streamlining the process of sending timely warnings, emergency notifications, and other crisis communications; and highlighting some training best practices.</p> <p>Speakers: <i>Abigail Ogden, Clery Coordinator, UC Berkeley; Alicia D. Johnson, MPA, Director of Emergency Management, UC Berkeley</i></p>
<p>Wednesday 5/19</p> <p>2:00 PM</p>	Trending	Travel in the Time of COVID-19	<p>Traveling in the time of COVID-19 is a review of the UC Davis Travel Review Committee which was created in 2018 with the campus International Travel Policy, and how it has adapted to the COVID-19 challenge. In this presentation we will discuss how travel reviews are assessed in the current environment and review what risks are posed to travelers as they return to International work. We will discuss what resources are available currently to the UC system. Additionally we will discuss the successes the Travel Review Committee has had through the pandemic and what challenges there have been.</p> <p>Speaker: <i>A.J. Leeds, Travel Security Manager, UC Davis</i></p>

DATE AND TIME	TRACK	SESSION TITLE	SESSION AND SPEAKER INFORMATION
Thursday 5/20 10:00 AM	EHS	Drones Flying Across The UC System - New Rules and Resources	<p>The drone industry is continuing to evolve with new regulations and technology. In this presentation, we'll provide updates on items such as Remote Identification, the new hobbyist/student drone test, and for flying over people and at night. We'll also share some fun UC drone projects and our new UC Drone Knowledge Portal.</p> <p>Speakers: <i>Brandon Stark, Director, UC Center of Excellence on UAS Safety; Eric Delucien, UAS Program Manager, Environment, Health & Safety, UC San Diego</i></p>
Thursday 5/20 10:00 AM	Emergency Management	Leading in Crisis: UCI's COVID-19 Response and Recovery	<p>Overview of the UCI Logistics Response Team and discussion of how the team supported the UCI campus during the COVID-19 crisis.</p> <p>Speakers: <i>Randy Styner, Director of Emergency Management, UC Irvine; Dr. Alya Khan, MD, MS, FACOEM, UC Irvine faculty; Dr. Marion J. Fedoruk, UC Irvine faculty</i></p>
Thursday 5/20 10:00 AM	Workers' Comp	Long term symptoms of COVID and the Impacts in Workers' Compensation	<p>The year 2019 took a toll on the work place and employees. People were impacted in many significant ways, including those who were infected with the COVID-19 virus. Now in the aftermath, science and medicine struggle to make sense of ongoing symptoms as we try to understand what if anything we can do to deal with the consequences. From a claim perspective we are closely watching the data to try to gain understanding and predict what is to next.</p> <p>Speaker: <i>Teresa Bartlett, MD, Managing Director, Senior Medical Officer, Sedgwick CMS</i></p>
Thursday 5/20 10:00 AM	Wildfires	Managing a hospital during a natural disaster – Sutter Health's experiences from the Northern California wildfires	<p>The panel from Sutter Health will share their lessons learned from the Northern California wildfires over the last 5 years and how the planning, resiliency strategy, and mitigation has evolved after each new disaster, including how they navigated the evacuation, closure and reopening of one of their regional hospitals in 2017 and 2019. Topics will include the impact of a regional disaster on patients, employees, physicians, and local communities, as well as lessons learned for improving the emergency operations, employee communications, coordination between local/hospital leadership and system leadership teams, employee disaster relief, indoor air quality challenges, and other operational, patient and employee-focused impacts.</p> <p>Speakers: <i>Dan Peterson, CEO, Sutter Santa Rosa Regional Hospital; Tracy Robles, Director, Environmental Risk at Sutter Health; Mark E Field, Director, Risk @ Insurance Operations Team, Sutter Health</i></p>

DATE AND TIME	TRACK	SESSION TITLE	SESSION AND SPEAKER INFORMATION
<p>Thursday 5/20</p> <p>11:00 AM</p>	<p>Emergency Management</p>	<p>UCLA Health Shadow Bed Program – An overview of a patient surge strategy highlighting the collaboration between Emergency Preparedness, Nursing, & Infection Prevention</p>	<p>UCLA Health Shadow Bed Program – An overview of a patient surge strategy highlighting the collaboration between Emergency Preparedness, Nursing, & Infection Prevention.</p> <p>This presentation will provide an overview of the plan development, testing, and real-life implementation of a UCLA Health patient surge strategy called Shadow Beds.</p> <p>Speakers: <i>Alex Lichtenstein, Program Manager, Office of Emergency Preparedness, UCLA Health; Urvashi Parti, MPH, Infection Preventionist, UCLA Health</i></p>
<p>Thursday 5/20</p> <p>11:00 AM</p>	<p>Wildfires</p>	<p>Wildfire Smoke Air Quality Update: How low-cost sensors provide local air quality data and improve campus communication and response</p>	<p>We'll review wildfire smoke events that have impacted multiple campuses in recent years and the drivers for the UC Industrial Hygiene (UCIH) workgroup's pilot project to install and test 70 low-cost PM2.5 sensors across campuses, medical centers, and Ag & Natural Resources properties. Neil will share the resulting Campus Air Quality Map developed at UCLA that incorporates the UC Air Quality Index (AQI) decision-making matrix. Sara will share indoor/outdoor sensor data from multiple UC Berkeley buildings that provide insights to the effectiveness of building filtration systems and portable HEPA filter units. Participants will also learn about existing wildfire smoke training resources and be able to contribute to a shared community board on priorities/solutions as we learn to adapt and respond to the continued threat of wildfires across California.</p> <p>Speakers: <i>Sara Souza, MPH, CIH, REHS, UC Berkeley Health & Safety Advisor, UC Center of Excellence Field Research Safety; Neil Mansky, Certified Industrial Hygienist, Industrial Hygiene Programs, UCLA</i></p>

DATE AND TIME	TRACK	SESSION TITLE	SESSION AND SPEAKER INFORMATION
<p>Thursday 5/20</p> <p>11:00 AM</p>	Wellness	<p>The UC Diabetes Prevention Program (DPP) Initiative: Promoting Wellness and Disease Prevention Across UC</p>	<p>Over the past three years, hundreds of UC staff and faculty have participated in the UC DPP Initiative, which is a multicomponent program to help address diabetes and obesity prevention across UC. The UC DPP provides faculty and staff with free access to an evidence-based lifestyle change program shown to reduce diabetes risk and improve quality of life. Reduction in chronic health risk and wellness promotion is a substantial cost saving strategy for the UC system, as well as an invaluable resource to campus staff that are aiming to lead healthier lifestyles, particularly during these challenging past 12 months. This presentation will provide an overview of the impact of this program on the participants themselves, and across the UC system.</p> <p>Speakers: <i>Dr. Tannaz Moin, MD, MBA, MSHS, Assistant Professor, Division of Endocrinology, Division of General Internal Medicine @ Health Services Research, UCLA; Dr. Wendy Slusser, MD, MS, Associate Vice Provost, Semel Healthy Campus Initiative (HCI) Center, UCLA; Kelly Shedd, Wellness Analyst, UCI Health; Samuel Skootsky, Professor and Chief Medical Officer, UCLA Geffen School of Medicine, UCLA Faculty Practice Group and Medical Group; Laronne Faulkner, MBA, MPH, Senior Director, Self-Funded Health Plans, UCOP; Laura Tauber, Executive Director, Self-Funded Health Plans, UC Health/UCOP</i></p>

SPONSORED BY:



A GARDAWORLD COMPANY

