



SUPPORT BEFORE,
DURING AND AFTER TRAVEL

Your Digital Self-Service Portal

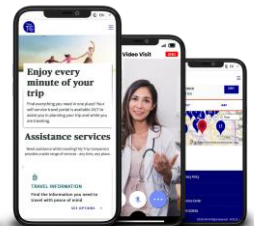
Say goodbye to the hassle of juggling multiple platforms – our digital self-service portal, My Trip Companion, provides an easy and single access to all the services of your Travel Assistance Program.

Whether you need assistance with getting travel information, or seeking medical advice, everything you need is at your fingertips.

- 24/7 Companion: Travel with confidence, knowing that help is always just a click away
- Immediate Assistance: Access comprehensive online services and instant support for quick solutions
- Global Reach: Experience tranquility and ease throughout your travels, anytime, anywhere
- Full immersive digital self-care experience: easy and secure access to medical care

Access My Trip Companion any time, any place

Scan or click to access My Trip Companion portal from your device:





A 'one stop shop' for all travel online services,
accessible worldwide 24 hours a day, 7 days a week,
365 days a year

Travel Information

■ Country information

Find real time information about your destination country

■ Travel tips

Discover tips on before, while, and after your travels, and get the most from your travel assistance program

■ One-touch call in case of emergency

Reach out to our 24/7 Emergency Operations Center, whenever you need it

Medical Support

■ MyCare Line

Request a call from a health professional who will offer support and guidance for your health and self-care questions

■ Telemedicine visit

Schedule a comprehensive phone or video consultation with a doctor to receive medical advice and discuss treatment options including prescriptions

■ Doctor & hospital near you

Find the nearest medical provider by category and location

■ Global emergency numbers

Search for local public emergency phone numbers (medical, police, fire services) by selecting your traveling country

My Trip Companion, Your Progressive Web App



Providing a seamless user experience by adding My Trip Companion to your home screen as a progressive web app (PWA).

How to add My Trip Companion to your home screen?

1. Tap on the **Share Button**
2. Scroll down and tap on **Add to Home Screen**
3. Tap on the **Add** button up right

