Get the Care You Need

Go to the Student Health Center. This is the required first step — except in an emergency — to get care that's covered. You'll find the SHC shown — your health home at UCI — on the campus map at Bldg. 5. Call (949) 824-5304 to schedule an appointment.

Get help. If you have questions, call the SHC at (949) 824-2388 (Insurance Services). Or contact Anthem Blue Cross (Anthem) — our medical plan administrator — at (866) 940-8306 and anthem.com/ua.

In an emergency. Go to the nearest emergency room, or Urgent Care Clinic, if appropriate — no referral needed.

Get a referral. If you need non-emergency care outside of the SHC, get a referral from the SHC. This referral is an “okay” to receive additional care. Without it, your care won't be covered under UC SHIP. This referral is required regardless of the distance from the campus that care is received. Referrals are not required for emergency room care or Urgent Care Clinic visits.

Where to Find the SHC

Online: www.ucirvine.edu

Locations:

SHC, (Bldg. 5 on the campus map) Student Health Center

Dental Clinic

(530) 452-1090 (Emergency Services)

(949) 824-5307 (appointments for dental clinics)

By Phone:

(800) 452-1090 (main number)

(800) 452-1088 (Emergency Services)

(949) 824-5301 (main number)

(949) 824-5304 (Insurance Services)

(949) 824-5303 (appointments for dental clinics)

By Fax:

(949) 824-5302

By Email:

help@ucop.edu

NEW! Going Mobile
Today, you may use your smartphone or tablet to connect with friends and family, manage your schedule, organize homework, get online and more.

We are introducing the new StudentHealth app through Anthem Blue Cross to give you a state-of-the-art alternative to paper ID cards. Now you will be able to use your smartphone or tablet to quickly and easily access UC SHIP, including:

• Your UC SHIP member ID card
• The Student Health Center (SHC) information — location, hours, services
• A description of your UC SHIP plan benefits
• The Student Health Center (SHC)

And much more!

Just download the StudentHealth app from the Apple App Store or Google Play and you'll be on your way.

Once the app is loaded, simply click “Register Now,” and you'll be on your way. Just download the StudentHealth app from the Apple App Store or Google Play and you'll be on your way.

Two ways to get the StudentHealth app:

• Download the StudentHealth app from the Apple App Store or Google Play

• Go online. Find details about your UC SHIP benefits, available 24 hours a day, 7 days a week. Visit the UC SHIP site at www.ucop.edu/ucship to get started.

Make the most of network coverage. Use the SHC referral* with UC Irvine Health or other members of the UC Family’s nationally ranked medical centers, affiliated facilities and professional providers — you’ll receive specialty care at lower student rates when you do.

A Quick How-To on Waiving Coverage
As a member of UC SHIP, you have access to the UC Family of five nationally ranked medical centers, affiliated facilities and professional providers — where you’ll pay lower student rates. Be sure to get a referral from the SHC* before making an appointment with a UC Family provider outside of the SHC, or with another Anthem Blue Cross Preferred Provider network provider. Referrals are not required for emergency room services or Urgent Care Clinic visits.

Coverage and Choices

The graduate student plan at UCI includes Medical, Behavioral Health, Pharmacy, Dental and Vision coverage.

Dependents

If you are covered under UC SHIP, you have the option of enrolling eligible dependents in their own plan. Medical, Dental and Vision coverage can be purchased through the Wells Fargo Insurance Services. Customer Care for UC SHIP Voluntary Student and Dependent Coverage by calling (888) 855-7899. There is a $39,200 out-of-pocket maximum for family coverage. Wells Fargo can provide you with information about Dependent Plan rates.

A Quick How-To on Waiving Coverage

All UC students are required to have medical insurance, which is why UC SHIP automatically covers all registered graduate students assessed a GSHIP fee — including domestic and international students, and students in-absentia. You’ll find the cost of coverage (premiums included) on your Student Billing Services “ZOT” account. If you already have a health plan that meets the University’s health coverage requirements, see the SHC website to learn how to waive enrollment in UC SHIP.

Care on the Go

Go mobile with our new apps for your Medical, Pharmacy and Dental Plans. Prescription refills and health coverage information at your fingertips, any time you need them.

Study and travel the world — you’re covered! To keep up with global health care costs, your coverage for medical evacuation and repatriation is increasing this year.

The Student Health Center

UC SHIP works in partnership with the SHC to get you the care you need. Consider the SHC your “home away from home.”

The SHC is a state-of-the-art health center that provides on-campus medical services, behavioral health, preventive care, care specialty care services, a full-service pharmacy, laboratory and pod services.

The SHC is staffed by experts in student health — board-certified physicians, certified nurse practitioners, physician assistants and nurses. The SHC clinicians provide primary care and certain specialty care services for SHC members and are available to coordinate any additional care you may need.

UC offers a number of behavioral health options. The Counseling Center is a separate department from SHC services, but are all team-based counseling and walk-in urgent care services, provided at no cost to enrolled undergraduate students. The Counseling Center does not bill UC SHIP for additional information regarding services provided by the Counseling Center, visit www.counseling-uci.edu.

The SHC offers comprehensive medication management and psychotherapy. Often, psychotherapy care is shared with community therapists. Services rendered by SHC psychiatrists are covered by UC SHIP.

An ACA Recap

 UC SHIP complies with the Affordable Care Act (ACA) requirement for Minimum Essential Coverage. UC SHIP is convenient to access on campus through the SHC. As a UC SHIP member, you have greater coverage and a broader range of choices when you start your care at the SHC.

Preferred Provider Organization (PPO) plans offered through the ACA insurance marketplace — major account — United Healthcare California — helps you have direct access to national networks that allow you where you want and when you go for doctor’s appointments, and urgent care services, regardless of the distance from the campus that care is received. *No referral needed for pediatricians, obstetricians for pre-natal or maternity care, or to visit a gynecologist if one is not provided at SHC, or if you’re away from campus.

With UC SHIP, you can choose to see any provider you choose since UC SHIP refers to receive coverage for the care.

Wherever you go, you’ll find care is close at hand:

• On campus at the Student Health Center (SHC)
• At any UC medical center, affiliated facilities and professional providers (you’re get an additional UC Family discount)
• Throughout the United States with providers in the Anthem Blue Cross Preferred Provider (PPO) network

How the SHC and UC SHIP Work Together

The SHC and UC SHIP work together to provide comprehensive medical care that meets the diverse, individual needs of our students.

• You must first seek non-emergency medical care at the SHC by meeting with your primary care provider.

• If you need off-campus, non-emergency services, you must first contact your primary care provider before obtaining non-emergency medical services*. Your diagnosis and location will determine whether a referral will be granted. The referral ensures that your additional care will be covered by the Plan. This referral is required regardless of the distance from the campus that you obtain care.

You Need a Referral for Care Outside of the SHC

When you start with an SHC referral*, you can choose from UC Family or other health care providers — whether in or out of the Anthem network — and get necessary care that’s covered by UC SHIP.

The SHC and UC SHIP are designed to provide comprehensive medical care that meets the diverse needs of our students.

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Content in red indicates an update effective August 1, 2015.

WWW.UCOP.EDU/UCSHIP

UC SHIP Makes It Easy

Whether you go, you’ll find care is close at hand:

• On campus at the Student Health Center (SHC)
• At any UC medical center, affiliated facilities and professional providers (you’re get an additional UC Family discount)
• Throughout the United States with providers in the Anthem Blue Cross Preferred Provider (PPO) network

Do not skip this step. You must get a SHC referral for care outside of the SHC regardless of the distance from campus*. Referrals are not required for emergency room services or Urgent Care Clinic visits.

*No referral needed for pediatricians, obstetricians for pre-natal or maternity care, or to visit a gynecologist if one is not provided at SHC, or if you’re away from campus.
Your Medical Coverage

Highlights of your UC SHIP coverage are shown below. The Benefit Year Deductible applies unless stated otherwise. Visit www.ucop.edu/ucship for details. Certain expenses and services are excluded from Medical coverage. You’ll find a list in the “Access Benefits Administration Info” section on the UC SHIP site at www.ucop.edu/ucship.

REFERRALS ARE THE PLACE TO START IF YOU WANT UC SHIP TO PAY YOUR BENEFITS®. For non-emergency care outside of the SHC, obtain a referral from your SHC primary care clinician. Referrals are not required for emergency and Urgent Care Clinic visits.

SEPARATE BENEFIT-YEAR DEDUCTIBLES
The amount you are responsible to pay before UC SHIP begins paying for services in each category.

- $300
- $3,000
- $6,000

60% after you pay deductible

all other pharmacies

100% after $25 copay, deductible waived

40% after you pay deductible

95%

60%

60% after $500 copay

out-of-network

$10 copay

Single lenses:

Up to the $49 allowance

Includes:

Contact lenses (per benefit year)

Up to $120; then you pay 80% of costs exceeding $120

Disposable lenses:

Up to $35

Disposable lenses:

Up to $92

Conventional lenses:

Up to $120

Contact lenses (per benefit year)

Select an allowance toward the cost of a supply of contact lenses (instead of eyeglass lenses).

* This benefit reduces pediatrician, obstetrician/gynecologist, or osteopath cost, or to a gynecologist if one is not provided at SHC, or if you’re away from campus.

Your Pharmacy Coverage

Catamaran is the new pharmacy benefit administrator for UC SHIP. You can take your prescription to any pharmacy, but you’ll pay the lowest costs if you take it to the SHC or any other Catamaran network pharmacy. Certain expenses and services are excluded from Pharmacy coverage. You’ll find a list in the “Access Benefits Administration Info” section on the UC SHIP website at www.ucop.edu/ucship.

Your Dental Coverage

UC SHIP provides the highest benefits when you receive services from dentists in the Delta Dental PPO network. The Dental Clinic at UC Irvine’s Student Health Center is in the Delta Dental PPO network. You decide how you want to manage costs by selecting a network or out-of-network dentist. Certain expenses and services are excluded from Dental coverage. Find a complete list in the “Access Benefits Administration Info” section on the UC SHIP site at www.ucop.edu/ucship.

Your Vision Coverage

UC SHIP covers a greater portion of your fees when you receive exams, glasses or lenses from a provider in the Anthem Blue View Vision Insight Plan network. Manage your budget wisely — if you use a retail provider, be sure to determine whether it is a network Anthem Blue View Vision Insight Plan provider before you make a purchase. Certain expenses and services are excluded from Vision coverage. Find a complete list in the “Access Benefits Administration Info” section on the UC SHIP site at www.ucop.edu/ucship.

Get In Touch!

Take care of yourself, UC Irvine. If you need help, you’re covered:

Anthem Blue Cross

(951) 546-8035

Anthem Blue Cross and Blue View Vision Customer Service

(949) 940-8036

Catamaran Pharmacy Services

(949) 287-1657

Delta Dental Customer Service

(800) 765-6001

UC Irvine Medical Center/UC Irvine Health

(714) 456-7390

Emergency

911 or go to the nearest emergency room

Visit UC SHIP online

https://www.ucop.edu/ucship

For detailed information on all benefits, terms and conditions of UC SHIP see the Benefit Booklet at www.ucop.edu/ucship, or call the UC SHIP Service Center at (714) 456-0500 (or toll-free from the U.S. and Canada at 1-800-390-2019) (or if you are a Veteran, call (800) 727-8577). Providers accepted by the health plan may be found at Find a Provider. You can also contact us at www.ucop.edu/ucship or call the UC SHIP Service Center at (714) 456-0500 (or toll-free from the U.S. and Canada at 1-800-390-2019) (or if you are a Veteran, call (800) 727-8577).