Human Resources Exercise

Your challenges: (1) How to ensure consistency of service during the transition from department to college, and (2) how to help plan for growth at the same time as many of the “old hands” are beginning to retire.

1. What steps would you take to develop a short-term “transition plan”?  
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2. What steps would you take to help ensure successful “knowledge management,” given the imminent retirement of a sizable number of staff?
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