To Report Losses: (On-Line, Phone, Fax or E-Mail)

**Care Center**

Phone: 1-800-987-3373

Fax: (877) 962-2567 (Toll Free)
(719) 262-2165
(719) 262-2166
(719) 262-2167

On-Line: Go to [http://www.zurichna.com](http://www.zurichna.com)
- Select **Claims** from the top bar.
- To initiate the claim, select **ZA Online Claims** from the **Report a Claim** box in upper right.
- Select the applicable Line of Business (i.e. Workers’ Compensation) for the claim you are reporting from the left hand column.
- Complete as many fields as possible
  - **Note:** *Asterisked items are required*
- Once you have finished, hit the **submit claim** button at the bottom right.
- Tutorials are available as needed.

E-mail: USZ_CareCenter@zurichna.com

Find Adjuster Via Web: Go to [http://www.zurichna.com](http://www.zurichna.com)
- Select **Claims** from the top bar.
- Select **Claim Handler Location** from the menu in the left-hand column.
- Enter the date of loss and either the Claim Number or Incident Number and **Submit**.
- Adjuster name and phone will be displayed.

**Call Routing**

1-877-246-3478
(This number enables you to input your claim number and the system will route you automatically to the adjuster).

**Customer Service Contacts:**

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