



RISK SUMMIT

NAVIGATING RISK IN TURBULENT TIMES

2017

JUNE 14-16, 2017

PALM SPRINGS, CA

PALM SPRINGS CONVENTION CENTER

WELCOME

Welcome to the 13th annual Risk Summit! The entire UCOP Risk services team looks forward to working with you at the conference and throughout the year.

UC's risk management programs continue to adapt and change in response to the ever changing world of risk. Ransomware, for example, has been around for decades. Over the last few years, it has been increasingly used to hold computer systems hostage.

This year's theme, "Navigating Risk in Turbulent Times", is well represented among the various presentations. UC experts will present on a variety of topics from responding to a ransomware attack and managing workplace violence to Title IX.

In a world where communications are flying at us in 140-character packages, there is a renewed emphasis on effective communication. This year's conference keynote speaker is Dr. Vincent Covello, founder of the Center for Risk Communications.

Dr. Covello is a recognized expert on "Message Mapping" and will be sharing with us guidance and tips on how to develop clear, concise communications related to risk.

UC Riverside Chancellor Kim A. Wilcox will join us this year as the UC keynote, substituting for Chief Financial Officer Nathan Brostrom. Chancellor Wilcox will talk about UCR's strides in increasing enrollment and diversity, the implementation of an Enterprise Risk Management model, and provide an update on their School of Medicine.

We encourage you to consider attending presentations outside of your discipline. The more you know and understand about all of the university's activities will only serve to help us all work together more effectively as we collaborate to improve risk mitigation.

Thank you to each of you for your continuing efforts, contributions, innovation, and dedication to working to manage the UC's many and varied risks.



Cheryl Lloyd

Chief Risk Officer

*University of California
Office of the President*



Kevin Confetti

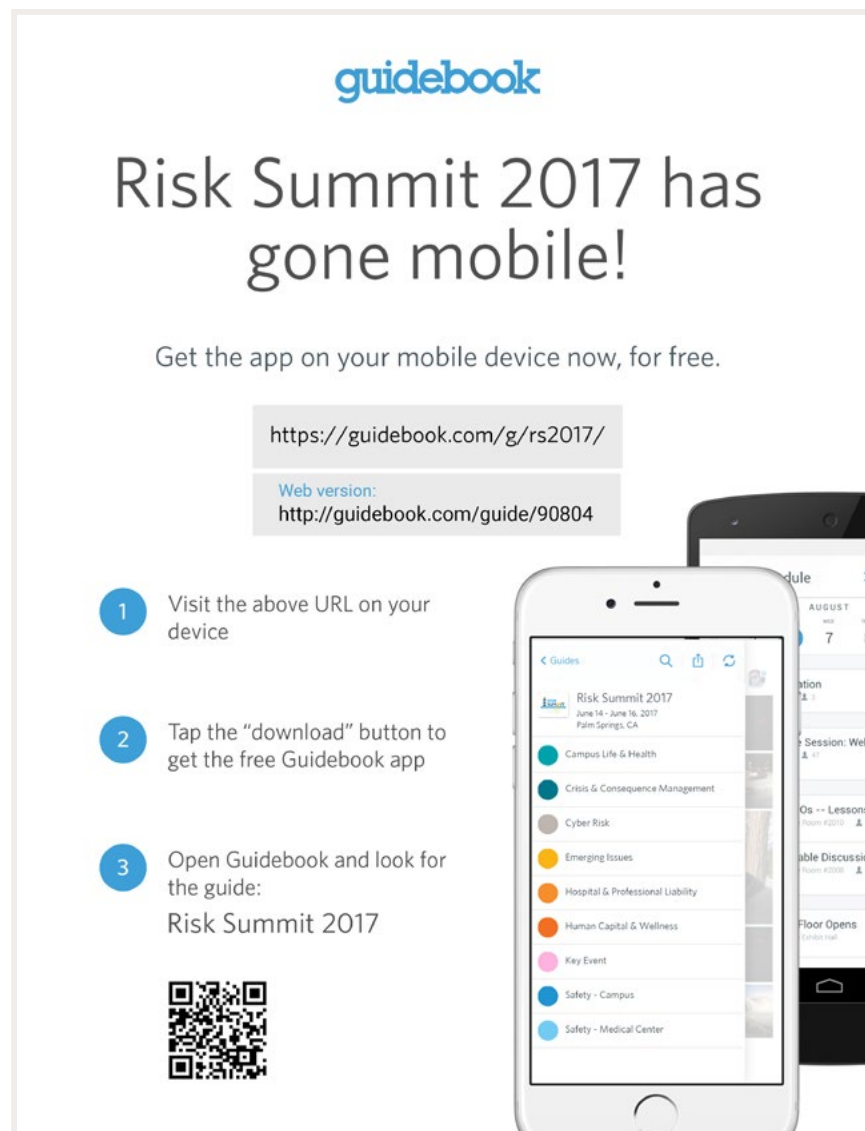
Deputy Chief Risk Officer

*University of California
Office of the President*

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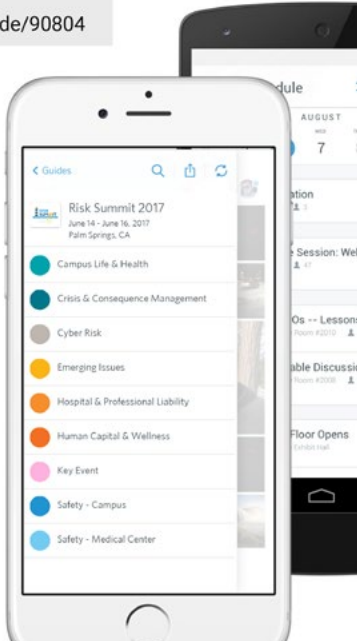

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UCOP RISK SUMMIT 2017

University of California department and unit staff throughout the system are invited to attend this year's UCOP Risk Summit. This annual gathering of UC professionals is an opportunity to connect with colleagues to share perspectives, best practices, challenges and solutions.

Update: June 1, 2017

On-site registration will be available for UC personnel attending optional preconference workgroup meetings and invited guests starting at 8:30 AM June 14.

On-site registration for UC staff ONLY will also be available at that time.

Meals are as follows:

- **June 14** - Reception with no-host bar
- **June 15** - Breakfast, Lunch and Reception with no-host bar, including AM and PM snacks
- **June 16** - Breakfast

Questions can be emailed to RiskSummit@ucop.edu.

AT-A-GLANCE

Conference Schedule

WEDNESDAY, JUNE 14	THURSDAY, JUNE 15	FRIDAY, JUNE 16
<p>8:30 AM Program Workgroup Meeting Registration Open</p>	<p>7:00 AM - 7:00 PM Registration Open</p>	<p>7:30 AM - 8:30 AM Breakfast</p>
<p>10:00 AM - 5:00 PM Program Workgroup Meetings</p>	<p>7:30 AM - 8:30 AM Breakfast</p>	<p>8:30 AM - 10:00 AM Workshops</p>
<p>11:30 AM - 1:30 PM Lunch Buffet</p>	<p>8:30 AM - 10:00 AM Opening Session; Video Welcome, CFO Nathan Brostrom, UCOP; UC Keynote, Chancellor Kim A. Wilcox, UC Riverside; Awards</p>	<p>10:00 AM - 10:15 AM Break</p>
<p>5:00 PM - 6:00 PM Reception</p>	<p>10:00 AM - 10:30 AM Break</p>	<p>10:15 AM - 11:45 AM Workshops</p>
	<p>10:30 AM - 11:30 AM Session Tracks</p>	<p>11:45 AM Adjourn</p>
	<p>11:30 AM - 1:00 PM Lunch</p>	
	<p>1:00 PM - 2:30 PM Keynote: Dr. Vincent Covello - Message Mapping</p>	
	<p>2:30 PM - 2:45 PM Break</p>	
	<p>2:45 PM - 3:45 PM Session Tracks</p>	
	<p>3:45 PM - 4:00 PM Break</p>	
	<p>4:00 PM - 5:00 PM Session Tracks</p>	
	<p>5:00 PM - 6:00 PM Reception with Exhibitors</p>	

WEDNESDAY, JUNE 14

Program Workgroup Meeting

Participation in Program Workgroup Meetings is limited to workgroup membership and invited guests. If you have any questions about the workgroup, please contact the individual listed as the contact. For workgroup participants: please contact your workgroup leader for the exact time, agenda, break schedule and any questions related to your meeting. Onsite registration is available for UC personnel, as well as external participants ONLY attending workgroup meetings.

Registration opens at 8:30 AM in the *Renaissance Ballroom Foyer*

Lunch will be provided at the following locations: *Convention Center Oasis 3A, Renaissance Catalina/Madera, Hilton Plaza Foyer*

WORKGROUP	LOCATION	CONTACT
Behavioral Intervention Team (BIT) Leadership Council	<i>Palm Springs Convention Center Mesquite D</i>	ccsilva@chr.ucla.edu
CAPS Directors	<i>Hilton Oasis III</i>	gmdunn@ucsc.edu
Club Sports Directors	<i>Hilton Tapestry</i>	lindy.fenex@ucr.edu
Council of Campus Fire Marshals	<i>Palm Springs Convention Center Mesquite H</i>	cestrickland@ucsd.edu
Disability Management/Vocational Rehabilitation Managers	<i>Renaissance Pueblo A</i>	wpawling@uci.edu
EH&S Directors - Medical Center	<i>Palm Springs Convention Center Mesquite G</i>	matthew.carlson@ucsf.edu
Emergency Managers	<i>Palm Springs Convention Center Smoketree F</i>	michelle.heckle@ucsf.edu
Ergonomics	<i>Palm Springs Convention Center Smoketree B</i>	bmacdon1@ucsc.edu
Global Operations: Support for UC International Research	<i>Palm Springs Convention Center Mesquite C</i>	dragana.nikolajevic@ucop.edu
Greek Life Staff	<i>Hilton Palm Canyon A</i>	belinda.vea@ucop.edu
Hazardous Waste Action Group (HWAG)	<i>Renaissance Ventura</i>	ksmith23@ucmerced.edu
Healthcare Risk and Safety Leadership Council (HRSLC)	<i>Palm Springs Convention Center Mesquite B</i>	jbrothma@uci.edu
Industrial Hygiene (UCIH) - 10 AM-12 PM	<i>Renaissance Chino A</i>	sarasouza@berkeley.edu
IT Disaster Recovery Planners - 12 PM-5 PM	<i>Renaissance Chino A</i>	ktotrakarn@mednet.ucla.edu
Lab Safety	<i>Renaissance Santa Rosa</i>	bgrunewald@ucdavis.edu
Occupational and Employee Health Advisory Council (OEHAC)	<i>Palm Springs Convention Center Smoketree E</i>	nfspeth@ucdavis.edu
Occupational Safety	<i>Palm Springs Convention Center Mesquite F</i>	amante@ehs.ucla.edu
Professional Liability RM Collaborative	<i>Renaissance Sierra</i>	allison.hill@ucop.edu
Radiation Safety Officers	<i>Palm Springs Convention Center Smokehouse D</i>	jcasto@ucsb.edu
Recreation Directors Council	<i>Hilton Executive Board Room</i>	lindy.fenex@ucr.edu
Recreation Technology	<i>Hilton Oasis II</i>	lindy.fenex@ucr.edu
REHS	<i>Palm Springs Convention Center Mesquite A</i>	asahussa@uci.edu
Risk Management Leadership Council (RMLC) - Campus	<i>Renaissance Chino B</i>	nniravan@uci.edu
Student Programs and Activities Directors	<i>Hilton Palm Canyon B</i>	belinda.vea@ucop.edu
Systemwide Training and Education Workgroup (STEW)	<i>Renaissance Andreas</i>	aklatt@berkeley.edu
UC Ready/Business Continuity Managers	<i>Renaissance Pueblo B</i>	amina.assefa@berkeley.edu
Wellness Program Coordinators	<i>Palm Springs Convention Center Mesquite E</i>	julie.chobdee@ucr.edu
Workers' Compensation Managers	<i>Palm Springs Convention Center Smoketree C</i>	angela.debortoli@ucop.edu
WorkStrong Program Coordinators	<i>Palm Springs Convention Center Smoketree A</i>	afrink@mednet.ucla.edu

THURSDAY, JUNE 15

Today's Schedule

TIME	EVENT	LOCATION
7:00 AM - 7:00 PM	Registration Open	<i>Palm Springs Convention Center Lobby</i>
7:30 AM - 8:30 AM	Breakfast with Exhibitors	<i>Palm Springs Convention Center Oasis 1 & 2</i>
8:30 AM - 10:00 AM	Opening Session; Video Welcome, CFO Nathan Brostrom, UCOP; UC Keynote, Chancellor Kim A. Wilcox, UC Riverside; Awards	<i>Palm Springs Convention Center Oasis 1 & 2</i>
10:00 AM - 10:30 AM	Break	<i>Palm Springs Convention Center Oasis 1 & 2</i>
10:30 AM - 11:30 AM	Session Tracks	<i>Various</i>
11:30 AM - 1:00 PM	Lunch with Exhibitors	<i>Palm Springs Convention Center Oasis 1 & 2</i>
1:00 PM - 2:30 PM	Keynote: Dr. Vincent Covello - Message Mapping	<i>Palm Springs Convention Center Oasis 1 & 2</i>
2:30 PM - 2:45 PM	Break	<i>Palm Springs Convention Center Oasis 1 & 2</i>
2:45 PM - 3:45 PM	Session Tracks	<i>Various</i>
3:45 PM - 4:00 PM	Break	<i>Palm Springs Convention Center Oasis 1 & 2</i>
4:00 PM - 5:00 PM	Session Tracks	<i>Various</i>
5:00 PM - 6:00 PM	Reception with Exhibitors	<i>Palm Springs Convention Center Lobby</i>

THURSDAY, JUNE 15

Session Tracks

TRACK	10:30 AM - 11:30 AM	2:45 PM - 3:45 PM	4:00 PM - 5:00 PM	LOCATION
Campus Life and Health	Youth Camps Council	Healer Education Assessment and Referral (HEAR) Program	Student Organization International Travel Management	<i>Palm Springs Convention Center Smoketree D&E</i>
Crisis and Consequence Management	Officer Involved Shootings	Radiation and Evacuation	Securing the Paper Trail	<i>Palm Springs Convention Center Mesquite G</i>
Cyber Risk	Sitting Ducks on the Cyber Battlefield	Handling Ransomware: A Team Effort	The Financial Implications of Cybersecurity Risk	<i>Palm Springs Convention Center Mesquite B</i>
Emerging Issues	The Secret Life of Drones <i>Palm Springs Convention Center Oasis 1&2</i>	Smoke and Tobacco-Free <i>Palm Springs Convention Center Mesquite A</i>	Your Volunteer Has an Arrest Record. Now What? <i>Palm Springs Convention Center Mesquite A</i>	<i>Various</i>
Hospital and Professional Liability	Birth Injury: National Trends and Local Impact	Managing Risk of Indemnification Clauses	Ostensible Agency	<i>Palm Springs Convention Center Mesquite H</i>
Human Capital and Wellness	Does Customized Wellness Work?	Green Light for Safety	Making UC the Healthiest Place	<i>Palm Springs Convention Center Mesquite D&E</i>
Safety - Campus	Culture of Safety at UC Campuses	Field and Travel Medicine	Research Gone Bad - War Stories from the Front Lines	<i>Palm Springs Convention Center Smoketree A-C</i>
Safety - Medical Center	Evolution of a Safe Patient Handling Program	Proactively Managing Workplace Violence in Healthcare	Emerging Infectious Disease Response	<i>Palm Springs Convention Center Smoketree F</i>
Work Life	Workplace Bullying: Not Incognito Anymore	I Just Want to Be Me: The Expansion of Individual Expression in the Workplace	What Every Supervisor Needs to Know About Family and Medical Leave	<i>Palm Springs Convention Center Mesquite C</i>

FRIDAY, JUNE 16

Today's Schedule

TIME	EVENT	LOCATION
7:30 AM - 8:30 AM	Breakfast	<i>Renaissance Pasadena/Sierra/Ventura</i>
8:30 AM - 10:00 AM	Workshops	<i>Various</i>
10:00 AM - 10:15 AM	Break	<i>Renaissance Ballroom Foyer</i>
10:15 AM - 11:45 AM	Workshops	<i>Various</i>
11:45 AM	Adjourn	

Workshops

8:30 AM - 10:00 AM	10:15 AM - 11:45 AM	LOCATION
Center of Excellence "IMPACT" Talks <i>Renaissance Catalina/Madera</i>	First Amendment Assemblies <i>Palm Springs Convention Center Smoketree D&E</i>	<i>Various</i>
Managing an International Travel Crisis	Title IX: Investigation, Adjudication, Litigation	<i>Palm Springs Convention Center Smoketree A-C</i>
Pump-Up the Base: Surviving a Modern Music Festival <i>Palm Springs Convention Center Smoketree D&E</i>	Outsmart Cognitive Biases: Tools for Rational Decision Making <i>Renaissance Catalina/Madera</i>	<i>Various</i>

SESSION AND SPEAKER INFORMATION

SESSION TITLE	DATE AND TIME	COURSE AND SPEAKER INFORMATION
Birth Injury: National Trends and Local Impact	Thursday 10:30 AM - 11:30 AM <i>Palm Springs Convention Center Mesquite H</i>	Birth injury cases represent one of the highest exposure and most complicated cases for hospitals and physicians to defend. The plaintiffs' bar is highly cooperative, leading to coordinated attacks on defenses across the nation. Defense counsel are seeing certain trends stemming from this cooperative approach. Learn about these nationwide trends and how they may impact your case at the local level. <i>Speakers: Joseph A. Farchione, Partner, Wheeler Trigg O'Donnell LLP</i>
Centers of Excellence (CoE) "IMPACT" Talks	Friday 8:30 AM - 10:00 AM <i>Renaissance Catalina/Madera</i>	The Risk Services Centers of Excellence "IMPACT" Talks will highlight systemwide CoE accomplishments in short, powerful presentations. These presentations will provide conference attendees a chance to meet CoE professionals, understand areas of CoE focus, and determine where to find assistance for local challenges. <i>Speakers: Brent Cooley, Deputy Director, Environment Health and Safety, UCOP; Brandon Stark, Ph.D, Director, UC Center of Excellence for Unmanned Aircraft Systems Safety; Julie Chobdee, MPH, UC Center of Excellence for Smoke and Tobacco-Free; Sara Souza, MPH, CIH, REHS, UC Center of Excellence for Field Research Safety; Jim Gilson, PE, UC Center of Excellence for Safety and Risk Engineering; Rebecca Hariri, DPT, PT, UC Center of Excellence for Safe Patient Handling and Mobility; Bradley Vandersall, MSN, RN, PHN, UC Center of Excellence for Workplace Violence Prevention in Healthcare; Alison Frink, UC Center of Excellence for WorkStrong; Gary Landucci, Biosafety Training Director, UC Irvine National BSL3 Training Program, UC Center of Excellence for BSL3; Imke Schroeder, Ph.D., Research Project Manager, UC Center for Laboratory Safety; Tracy Stark, UC Center of Excellence for Performing Arts Safety; Dr. Janette Ducut, Ed.D., UC Center of Excellence for Risk and Safety Training and Education; Ivy Kolvan, UC Center of Excellence for Event Reporting and Data Management Systems</i>
Culture of Safety at UC Campuses	Thursday 10:30 AM - 11:30 AM <i>Palm Springs Convention Center Smoketree A-C</i>	The UC Center for Laboratory Safety has developed a survey to measure the culture of safety in universities. The survey was conducted at three campuses. The survey, its design and some of the outcomes will be presented. The result will be discussed in the context of the APLU guidelines. <i>Speakers: Imke Schroeder, Ph.D., Research Project Manager, UC Center for Laboratory Safety</i>
Does Customized Wellness Work?	Thursday 10:30 AM - 11:30 AM <i>Palm Springs Convention Center Mesquite D&E</i>	Does customized wellness work at UC? Four years of results for the WorkStrong program, which is focused on health improvement through personalized fitness and dietary coaching for injured employees across nine UC campuses. <i>Speakers: T. Warner Hudson, MD FACOEM, FAAFP, Medical Director, Occupational and Employee Health UCLA Health System and Campus; Alison Frink, UCLA WorkStrong Coordinator and UC Center of Excellence for WorkStrong</i>
Emerging Infectious Disease Response	Thursday 4:00 PM - 5:00 PM <i>Palm Springs Convention Center Smoketree F</i>	Evidence shows the devastating impacts emerging infectious diseases (EIDs) can have on patient care, staff safety, healthcare operations and institutional reputation. A comprehensive and flexible EID response program is necessary to safely care for EID patients. This presentation discusses UCLA Health's strategic approach to building a comprehensive EID response program. <i>Speakers: Sarah Sweeney, M.S., Program Manager, Infectious Disease Safety and Emergency Management, UCLA Health</i>

SESSION TITLE	DATE AND TIME	COURSE AND SPEAKER INFORMATION
<p>Evolution of a Safe Patient Handling Program</p>	<p>Thursday 10:30 AM - 11:30 AM</p> <p><i>Palm Springs Convention Center Smoketree F</i></p>	<p>Systematic review of the Safe Patient Handling and Mobility program at UCSF identified infrastructure gaps that impeded progress of the program towards its goal of reducing harms and being Cal-OSHA compliant. Presented is the analysis of the program components and strategies for continuous program improvement via utilization of multidisciplinary systems.</p> <p><i>Speakers: Rebecca (Ferrier) Hariri, DPT, UC Center of Excellence for Safe Patient Handling and Mobility and UCSF Safe Patient Handling and Mobility Coordinator, UCSF Health</i></p>
<p>Field and Travel Medicine</p>	<p>Thursday 2:45 PM - 3:45 PM</p> <p><i>Palm Springs Convention Center Smoketree A-C</i></p>	<p>Learn about resources for field researchers and the benefits of pre-travel medical visits. We'll review a new California law that broadens access to epinephrine for treatment of anaphylaxis, and highlight pre-travel medical preparations for specific UC activities, including work at altitude, scientific diving, wildlife studies, research in Antarctica and travel to the tropics.</p> <p><i>Speakers: T. Warner Hudson, MD FACOEM, FAAFP, Medical Director, Occupational and Employee Health UCLA Health System and Campus; Sara Souza, MPH, CIH, REHS, Health and Safety Advisor, UC Center of Excellence for Field Research Safety, UC Berkeley Office of Environment, Health and Safety</i></p>
<p>The Financial Implications of Cybersecurity Risk</p>	<p>Thursday 4:00 PM - 5:00 PM</p> <p><i>Palm Springs Convention Center Mesquite B</i></p>	<p>Cyber-risk is growing exponentially and there are various implications of cyber security incidents in higher education. Given the limited availability of resources, prioritizing risk without trying to address every threat or vulnerability should be the number one goal of organizations.</p> <p><i>Speakers: Tolgay Kizilelma, Ph.D., CISSP, CISM, CRISC, CGEIT, Chief Information Security Officer, UC Agriculture and Natural Resources</i></p>
<p>First Amendment Assemblies</p>	<p>Friday 10:15 AM - 11:45 AM</p> <p><i>Palm Springs Convention Center Smoketree D&E</i></p>	<p>Protests and civil disobedience are commonplace on UC campuses, often occurring without incident. However, when mistakes are made, public scrutiny is intense. The unique partnership between the UC Santa Cruz Chief of Police and the Campus Provost/Executive Vice Chancellor proactively addressed and managed stakeholder concerns about police response to events; increased communication and trust around safety issues; provided considerations for reasonable enforcement of the law; and reduced civil liability.</p> <p><i>Speakers: Nader Oweis, Chief of Police, UC Santa Cruz; Alison Galloway, Executive Vice Chancellor and Campus Provost (ret.), UC Santa Cruz</i></p>
<p>Green Light for Safety</p>	<p>Thursday 2:45 PM - 3:45 PM</p> <p><i>Palm Springs Convention Center Mesquite D&E</i></p>	<p>UCLA Environment, Health and Safety, in collaboration with UCLA Dining Services, developed a safety incentive program called Greenlight for Safety. This program focuses on providing tools to departments so they can become their own safety champions. This drives injury prevention and reduction through accountability and healthy competition. Go Team!</p> <p><i>Speakers: Michael Williams, CSP, UCLA Safety Program Manager; Dianna Cumpian, WCCA, UCLA Workers' Compensation Program Manager; Robert Magcalas, UCLA Senior Safety Specialist</i></p>
<p>Handling Ransomware: A Team Effort</p>	<p>Thursday 2:45 PM - 3:45 PM</p> <p><i>Palm Springs Convention Center Mesquite B</i></p>	<p>Ransomware incidents involve experts beyond IT professionals. Risk management, cyber insurance, finance, privacy and legal also play a significant role. Topics will include an overview of a typical ransomware attack, coordination and steps of handling a ransomware incident, and issues to consider as well as tips in handling ransomware incidents.</p> <p><i>Speakers: Monte Ratzlaff, B.S., Director, Cyber-Risk Program, UCOP</i></p>

SESSION TITLE	DATE AND TIME	COURSE AND SPEAKER INFORMATION
Healer Education Assessment and Referral (HEAR) Program	Thursday 2:45 PM - 3:45 PM <i>Palm Springs Convention Center Smoketree D&E</i>	<p>The Healer Education Assessment and Referral (HEAR) Program was initially instituted in 2009 to help reduce burnout, depression and suicide in students and physicians. We will describe: Design and key accomplishments; addition of a peer support program; expansion to include screening and referral for all healthcare professionals; and "next-steps".</p> <p><i>Speakers: Dr. Sidney Zisook, MD, UC San Diego Health Department of Psychiatry; Dr. William Norcross, MD, UC San Diego Health Department of Family Medicine and Public Health, Director of PACE Program; Dr. Judy E. Davidson, DNP, RN, FCCM, FAAN, UC San Diego Health EBP/Research Nurse Liaison</i></p>
I Just Want to Be Me: The Expansion of Individual Expression in the Workplace	Thursday 2:45 PM - 3:45 PM <i>Palm Springs Convention Center Mesquite C</i>	<p>Discussion will focus on how to manage verbal expression, non-verbal expression, religious expression, political expression and other forms of individual expression in the workplace.</p> <p><i>Speakers: UC experts from OGC and HR: to be announced</i></p>
Making UC the Healthiest Place	Thursday 4:00 PM - 5:00 PM <i>Palm Springs Convention Center Mesquite D&E</i>	<p>The Healthy Campus Network (HCN) aims "to make UC the healthiest place to work, learn and live." To further UC's mission of teaching, research and service, the HCN coordinating infrastructure will transform the health and wellbeing of UC by infusing health into everyday operations, business practices and academic mandates, creating a health-promoting university. In this panel discussion, UC locations will share their experiences, best practices, challenges and lessons learned from their development of a local Healthy Campus Network.</p> <p><i>Speakers: Wendelin Slusser, MD, MS, FAAP, Associate Vice Provost, UCLA Healthy Campus Initiative Chair; Julie Chobdee, MPH, Wellness Program Manager, UC Riverside Healthy Campus Initiative Co-Chair; Leanne Jensen, MPH, Director of Wellbeing, UCSF; Stacey Brezing, MS, Director, Staff and Faculty Health and Wellbeing, UC Davis/UC Davis Health; Amanda Chavez, Employee Relations, Policy Development and Work/Life, UC San Diego</i></p>
Managing an International Travel Crisis	Friday 8:30 AM - 10:00 AM <i>Palm Springs Convention Center Smoketree A-C</i>	<p>In July 2016, the Berkeley campus dealt with two international terrorist incidents that led to the death and injury of students. The core members of the campus response team will share their experience and lessons learned so other UC locations can benefit if they face a similar crisis.</p> <p><i>Speakers: Andy Goldblatt, UC Berkeley Risk Manager; Joseph Greenwell, UC Berkeley Dean of Students; Tracy Weber, Assistant Director of Summer Sessions and Study Abroad, UC Berkeley; Janet Gilmore, UC Berkeley Senior Director of Strategic Communications</i></p>
Managing Risk of Indemnification Clauses	Thursday 2:45 PM - 3:45 PM <i>Palm Springs Convention Center Mesquite H</i>	<p>Indemnification clauses appear in various types of contracts and can create or shift financial exposures to entities, including public entities. These clauses may require such entities to assume liability for risks that are outside of their control; alternatively, well-drafted clauses may provide a vehicle to transfer risk to third parties and/or shift risk to a third party's professional liability insurance coverage. The precise language of these clauses can impact handling of a claim, create potential conflicts between entities such as the Regents and professionals, and may modify how entities manage these risks.</p> <p><i>Speakers: Nicole L. Craig, Senior Counsel - Litigation, The Regents of the University of California, Office of General Counsel; Gary R. Selvin, Esq., Selvin Wraith Halman LLP</i></p>

SESSION TITLE	DATE AND TIME	COURSE AND SPEAKER INFORMATION
Officer Involved Shootings	Thursday 10:30 AM - 11:30 AM <i>Palm Springs Convention Center Mesquite G</i>	<p>The application of deadly force is a reality faced by every police department, including at UC police departments. Are you ready as a campus leader to take your seat at the table after an officer-involved shooting? This presentation will prepare you as a member of a multi-disciplinary campus or municipal crisis response team or litigation defense team. Unlike a routine incident on campus, police incidents are unique and require a familiarity with issues specific to police departments and police officers.</p> <p><i>Speakers: Nicole L. Craig, Senior Counsel - Litigation, The Regents of the University of California, Office of General Counsel; Nader Oweis, Chief of Police, UC Santa Cruz</i></p>
Ostensible Agency	Thursday 4:00 PM - 5:00 PM <i>Palm Springs Convention Center Mesquite H</i>	<p>Individuals and entities can be responsible in tort for the actions or inactions of their agents. Direct agency exists where a person acts within the scope of their position as an employee or under the direction of their principal. Ostensible agency exists where a principal has either intentionally or negligently created the impression that an employment or agency relationship exists, and the plaintiff reasonably believed that such a relationship existed, and relied on that belief to his/her detriment.</p> <p>In the past fifteen years the application of the above principles to the creation or expansion of liability for ostensible principals has developed, expanded and been limited, depending on the facts of the case ruled upon by the courts. In this presentation, those developments and the application of the relevant legal principles will be discussed with practice suggestions so as to reduce ostensible agency risk.</p> <p><i>Speakers: Curtis Cole, Esq., Cole Pedroza LLP; Robert Reback, Esq., Reback, McAndrews, Kjar, Warford @ Stockalper LLP</i></p>
Outsmart Cognitive Biases: Tools for Rational Decision Making	Friday 10:15 AM - 11:45 AM <i>Renaissance Catalina/ Madera</i>	<p>What do you mean I'm not thinking rationally?! In this workshop, we cover what cognitive biases and heuristics are, and how they can negatively affect your reasoning and the decisions you make. We introduce some strategies to mitigate their negative outcomes, so you can arrive at more rational decisions.</p> <p><i>Speakers: Carrie Frandsen, MBA, ARM-E, Enterprise Risk Program Manager, UCOP; Phillip Van Saun, Director of Risk, Security and Resilience, UCOP</i></p>
Proactively Managing Workplace Violence in Healthcare	Thursday 2:45 PM - 3:45 PM <i>Palm Springs Convention Center Smoketree F</i>	<p>An inside look at the development, formation and functional operation of UC San Diego Health's Threat Assessment and Management Committee (TAM).</p> <p><i>Speakers: Elizabeth Billberry, CPP, Director of Security and Transportation Service, UC San Diego Health; Ala Garza, MSN, RN, NEA-BC, Director of Rady's Children Hospital Emergency Services; Bradley Vandersall, MSN, RN, PHN, UC Center of Excellence for Workplace Violence Prevention, UC San Diego</i></p>
Pump-up the Base: Surviving a Modern Music Festival	Friday 8:30 AM - 10:00 AM <i>Palm Springs Convention Center Smoketree D&E</i>	<p>By examining the collaborative approach between Student Affairs, UCPD, and Emergency Management in planning for large-scale campus music festivals, we will discuss how to mitigate risk, form partnerships and address the challenges associated with safety, security and medical issues by utilizing the Incident Command System.</p> <p><i>Speakers: Lisa Martin, MAOM, CBCP Campus Emergency Manager, UC Riverside; John Freese, Assistant Chief of Police, UC Riverside; Ellen Whitehead, Director, Student Life Office, UC Riverside; Naime Laskar, ASPB Coordinator, UC Riverside</i></p>
Radiation and Evacuation	Thursday 2:45 PM - 3:45 PM <i>Palm Springs Convention Center Mesquite G</i>	<p>Evacuation is a common tool in response to an emergency involving the release of radioactive material. In fact, the risks of evacuation may result in greater harm than exposure, particularly in institutionalized populations (e.g., the ill and elderly). Detailed advanced planning can prepare decision-makers to make the optimal choice.</p> <p><i>Speakers: Barbara L. Hamrick, JD, CHP, Radiation Safety Officer, UC Irvine Health</i></p>

SESSION TITLE	DATE AND TIME	COURSE AND SPEAKER INFORMATION
<p>Research Gone Bad - War Stories from the Front Lines</p>	<p>Thursday 4:00 PM - 5:00 PM</p> <p><i>Palm Springs Convention Center Smoketree A-C</i></p>	<p>Focused on non-safety professionals supporting Risk Services, Emergency Response and Finance, we'll use "war stories", photos and videos to discuss high-hazard research equipment and processes in dry-labs. Included are common hazards and their controls, and emerging trends in research that are challenging the cutting edge of safety engineering, emergency response and risk management at UC.</p> <p><i>Speakers: Jim Gilson, PE, CPCC, Senior Safety Engineer, UC Center of Excellence for Safety and Engineering, UC Berkeley; JP Hooks, UC Davis College of Engineering; Phil Broughton, Radiation Specialist, UC Berkeley; Andrew Goldblatt, Risk Services Manager, UC Berkeley</i></p>
<p>The Secret Life of Drones</p>	<p>Thursday 10:30 AM - 11:30 AM</p> <p><i>Palm Springs Convention Center Oasis 1</i></p>	<p>Across the UC system, administrators and end-users of drones (UAS) find themselves overwhelmed by the complex web of federal laws and policies. This presentation will provide updated information on UAS regulations and policies, and how to navigate through them successfully using the new UC Drones web application.</p> <p><i>Speakers: Brandon Stark, Ph.D, Director, UC Center of Excellence for UAS Safety, UC Merced; Alexis Garcia, UC Center of Excellence for UAS Safety, UC Merced; Sarine Hendershot, Fire Safety Specialist, EH&S, UC Irvine; Nidavone Nirvanh, Campus Risk Manager, UC Irvine</i></p>
<p>Securing the Paper Trail</p>	<p>Thursday 4:00 PM - 5:00 PM</p> <p><i>Palm Springs Convention Center Mesquite G</i></p>	<p>Reimbursements provided through insurance and federal disaster assistance programs can help the University quickly recover from the effects of a disaster. Getting those recovery funds, however, is not cheap. Understand the stringent cost substantiation requirements for insurance and federal disaster assistance programs. Discuss required information and documentation for different types of costs. Consider best practices for proactive documentation management.</p> <p><i>Speakers: James Caesar, UC Santa Barbara Emergency Manager; Mari Tyrrell-Simpson, UC Santa Barbara Risk Manager</i></p>
<p>Sitting Ducks on the Cyber Battlefield</p>	<p>Thursday 10:30 AM - 11:30 AM</p> <p><i>Palm Springs Convention Center Mesquite B</i></p>	<p>UC is attacked regularly! Are we learning our lessons and adapting? Will changes like NIST 800-171 force us to revamp our thinking about research and student records? Is our cyber risk management thinking flawed? Are we underestimating the potential damage? This session will address these questions and more!</p> <p><i>Speakers: Robert Smith CISSP, PMP, Systemwide IT Policy Director, UCOP</i></p>
<p>Smoke and Tobacco-Free</p>	<p>Thursday 2:45 PM - 3:45 PM</p> <p><i>Palm Springs Convention Center Mesquite A</i></p>	<p>This panel discussion will discuss emerging smoke and tobacco issues and will explore the successes and challenges experienced by representatives from several UC campuses and medical centers. The California Youth Advocacy Network (CYAN) will share lessons learned from other smoke and tobacco-free colleges and universities. Topics to be addressed include best practices related to compliance in the ever changing landscape with electronic smoking devices and marijuana, sustaining smoke and tobacco-free policies, educational campaigns and messaging to reinforce tobacco-free lifestyles, establishing partnerships to integrate tobacco control efforts, training approaches, compliance strategies and ways to broaden the initiative to promote a healthy UC.</p> <p><i>Speakers: Julie Chobdee, MPH, Wellness Program Manager, UC Center of Excellence for Smoke and Tobacco-Free, UC Riverside; Keavagh Clift, MPH, CHES, CHWC, Special Services Program Manager, UC Davis; Michael Ong, MD, Ph.D., Chair, UCLA Tobacco-Free Steering Committee, Associate Professor in Residence, UCLA; Erik Eggers, CSM, CHSP, Director, Office of Environmental Health and Safety, UCLA Health; Cindy Delgado, MBA, CPDM, WCCP, IPMA-SCP, Assistant Director Workers' Compensation, UC Santa Cruz; Kimberlee Homer Vagadori, MPH, Project Director, California Youth Advocacy Network (CYAN); Katie Moose, M.A., College Program Coordinator, California Youth Advocacy Network (CYAN)</i></p>

SESSION TITLE	DATE AND TIME	COURSE AND SPEAKER INFORMATION
<p>Student Organization International Travel Management</p>	<p>Thursday 4:00 PM - 5:00 PM</p> <p><i>Palm Springs Convention Center Smoketree D&E</i></p>	<p>UC Riverside's Student Life and International Affairs partnered with STA Travel to provide recommendations to ensure student groups have the necessary help to mitigate the risks they face when traveling abroad. This session will provide an overview of the proactive approach to preparing student organizations before their international travel.</p> <p><i>Speakers: Christine Lidstone, Business Development Manager, STA Travel; LaSharon McLean Perez, Assistant Director, Education Abroad, UC Riverside; Joseph Martinez</i></p>
<p>Title IX: Investigation, Adjudication, Litigation</p>	<p>Friday 10:15 AM - 11:45 AM</p> <p><i>Palm Springs Convention Center Smoketree D&E</i></p>	<p>This session will provide practical advice on minimizing litigation risks related to campus investigatory and adjudicatory processes. The session will include a general overview of common campus procedures for investigating and adjudicating sexual misconduct claims. It will also include a discussion of recent developments in sexual misconduct litigation arena, with a focus on how this litigation informs investigatory and adjudicatory practices.</p> <p><i>Speakers: Sonya Sanchez, JD, M.ed., Senior Counsel, UCOP; Jasmine Rush, Associate Dean of Students, Director, Office of Student Conduct, UCLA; Kathleen Salvaty, JD, UC Systemwide Title IX Officer, UCOP; Donald J. Dudley, Director, Student Judicial Affairs, JD, UC Davis; Mike Sweeny, Associate Campus Counsel, JD, UC Davis</i></p>
<p>What Every Supervisor Needs to Know About Family and Medical Leave</p>	<p>Thursday 4:00 PM - 5:00 PM</p> <p><i>Palm Springs Convention Center Mesquite C</i></p>	<p>Supervisors play a critical role in ensuring that we manage our employees' Family and Medical Leaves (FML) effectively and without creating legal liability. This presentation will provide an overview of FML, including who is eligible for FML, what situations qualify as FML, how much time may be taken as FML, and what protections apply to FML. The presentation will enable supervisors to (a) recognize when an employee is requesting FML and thereby ensure that legally-required notices are provided promptly, (b) understand their responsibilities with regard to managing the employee's leave, particularly when FML is taken intermittently, (c) ensure that there is no interference with an employee's use of FML and no retaliation against an employee for taking FML, and (d) know when to enlist the assistance of their campus experts. The presentation will address frequently asked questions and use hypothetical situations to illustrate best practices.</p> <p><i>Speakers: Stephanie Leider, Senior Counsel, Office of the General Counsel; Trina Mastro, Senior Counsel, Office of the General Counsel</i></p>
<p>Workplace Bullying: Not Incognito Anymore</p>	<p>Thursday 10:30 AM - 11:30 AM</p> <p><i>Palm Springs Convention Center Mesquite C</i></p>	<p>Discussion of workplace bullying - what is it and what are its effects on employees and employers?</p> <p><i>Speakers: UC experts from OGC and HR: to be announced</i></p>
<p>Your Volunteer Has an Arrest Record. Now What?</p>	<p>Thursday 4:00 PM - 5:00 PM</p> <p><i>Palm Springs Convention Center Mesquite A</i></p>	<p>You have received information that a volunteer in your program was arrested – what do you do? To ensure a measured and consistent response to this scenario, ANR developed a Barrier Offense List. We will describe how we developed and implemented this process to protect youth programs, while respecting individual rights.</p> <p><i>Speakers: Brian Oatman, Director, Risk and Safety Services, UC Agriculture and Natural Resources; Robin Sanchez, Principal Analyst, Administrative Policies and Business Contracts, UC Agriculture and Natural Resources</i></p>
<p>Youth Camps Council</p>	<p>Thursday 10:30 AM - 11:30 AM</p> <p><i>TBD</i></p>	<p>UC Irvine created a Youth Camps Council to share resources and best practices for the dozens of youth camps UC Irvine operates and hosts year-round on campus and in the community. UC Irvine and Praesidium will discuss challenges of resource delivery and how to integrate risk and compliance goals within this model.</p> <p><i>Speakers: Nida Niravanh, Risk Manager, UC Irvine; Jill Schindele, Campus Recreation Director, UC Irvine; Candace Collins, Director of Higher Education, Praesidium</i></p>

GENERAL SESSION AND FEATURED SPEAKER BIOS



Nathan Brostrom

Executive Vice President, Office of the Chief Financial Officer

As CFO, Brostrom oversees all aspects of financial management for the University of California system, which includes 10 campuses, five academic medical centers and the Lawrence Berkeley National Laboratory and has an annual budget of more than \$25 billion. His areas of responsibility include asset management, debt management, the systemwide operating budget, capital finance and planning, procurement, financial accounting, and risk management.



Kevin Confetti

Deputy Chief Risk Officer, University of California Office of the President

Kevin Confetti is the Deputy Chief Risk Officer for the University of California in the Office of the President, Office of Risk Services. He is responsible for the UC's Employment Practices, Workers' Compensation, General Liability, Auto, Property, Construction, and Hospital Professional Liability Programs that insures over 200,000 employees across ten campuses, five medical centers, a national laboratory and the Office of the President. Kevin began his career in insurance and risk management with California Compensation Insurance Company. Other than California, he has experience in risk management and workers' compensation in Hawaii, Oregon, Alaska, Idaho, Ohio and Montana. He also has experience as an auditor and claims consultant with Ernst & Young, LLC.

Kevin joined UC in 2006, but has worked with the University since 2001 where he was the Program Manager for the University's then TPA, Octagon Risk Services. He has a degree in Rhetoric & Communications from the University of California, Davis and is a certified Self-Insurance Administrator.

Kevin's experience in multi-state and international claims and loss prevention programs is derived from his work from the employer, TPA, consultant, and insurance company perspective.

GENERAL SESSION AND FEATURED SPEAKER BIOS



Dr. Vincent Covello

President, Center for Risk Communication

Dr. Vincent T. Covello has over 30 years' experience in high-concern, risk, and crisis communication. He has advised over 400 of the Fortune 500 companies as well as over 500 government agencies on issues as diverse as Fukushima, Deepwater Horizon, 9/11, and pandemic disease outbreaks. Dr. Covello has been a professor at Brown University and at Columbia University's School of Public Health. He has been a Study Director at the National Academy of Sciences and a Program Director at the National Science Foundation. He has published over 150 scientific, peer-reviewed articles and 25 books on risk and crisis communication. Dr. Covello received his BA with honors and MA from Cambridge University and his PhD from Columbia University. He is a co-founder and Principal of CrisisCommunication.net and the founder and Director of the Center for Risk Communication based in New York City and Washington, D.C.



Cheryl Lloyd

Chief Risk Officer, University of California Office of the President

Cheryl Lloyd is the Associate Vice President and Chief Risk Officer for the University of California system. Cheryl is an experienced Risk Manager with over two decades of experience. As AVP & Chief Risk Officer, Cheryl oversees a myriad of programs for UC's ten campuses, five medical centers. Those programs include the University's varied global research activities and the many safety and health programs for students, faculty and staff.

Major initiatives and programs for the department of Risk Services include implementing Enterprise Risk Management (ERM) throughout the University, reducing the overall cost of risk, implementing systemwide safety and loss mitigation programs, improving claims management systems, and developing risk financing strategies. Cheryl also has oversight of the University's Environment, Health and Safety programs (EH&S), Business Continuity programs, Emergency Management and travel and risk security programs. Cheryl also serves as President of Fiat Lux, the University's wholly owned captive insurance company. Cheryl began her career in the insurance and risk industry with Chubb Insurance. Before joining University of California in 1998, she was the corporate risk manager for Core-Mark International.

Cheryl has a dual degree in Mass Communications and Sociology from U.C. Berkeley.

GENERAL SESSION AND FEATURED SPEAKER BIOS



Kim A. Wilcox

Chancellor, UC Riverside

Kim A. Wilcox was appointed as UC Riverside's ninth chancellor in August 2013. During his time at Riverside he has spurred a new era of growth, embarking on the expansion of the faculty; development of new facilities for research, teaching, and public service; and a new emphasis on institutional globalization. Prior to UC Riverside, Wilcox served in senior positions at Michigan State University and the University of Kansas. He began his academic career at the University of Missouri.

Wilcox is a long-time national advocate for increased access to quality higher education and for the particular role public universities play in the U.S. Under his leadership, UC Riverside became a charter member of the University Innovation Alliance, a collaboration of major public research universities in the U.S. seeking to improve student graduation rates and outcomes across all socio-economic and ethnic backgrounds.

As provost of Michigan State from 2005 to July 2013, Wilcox implemented major institutional restructuring and strategic positioning initiatives, broadened international research collaborations, redesigned undergraduate student support programs, and facilitated the growth of research programs, significantly increasing grants and contracts activity.

A first-generation college-going student, Wilcox matriculated at Michigan State University, where he earned a Bachelor of Arts in audiology and speech sciences. He also holds master's and doctoral degrees in speech and hearing sciences from Purdue University. He has published extensively in the area of developmental speech acoustics, is the recipient of several teaching awards, and has directed teaching, research, and service projects funded by the National Science Foundation and the U.S. Department of Education.

DISTINGUISHED GUESTS

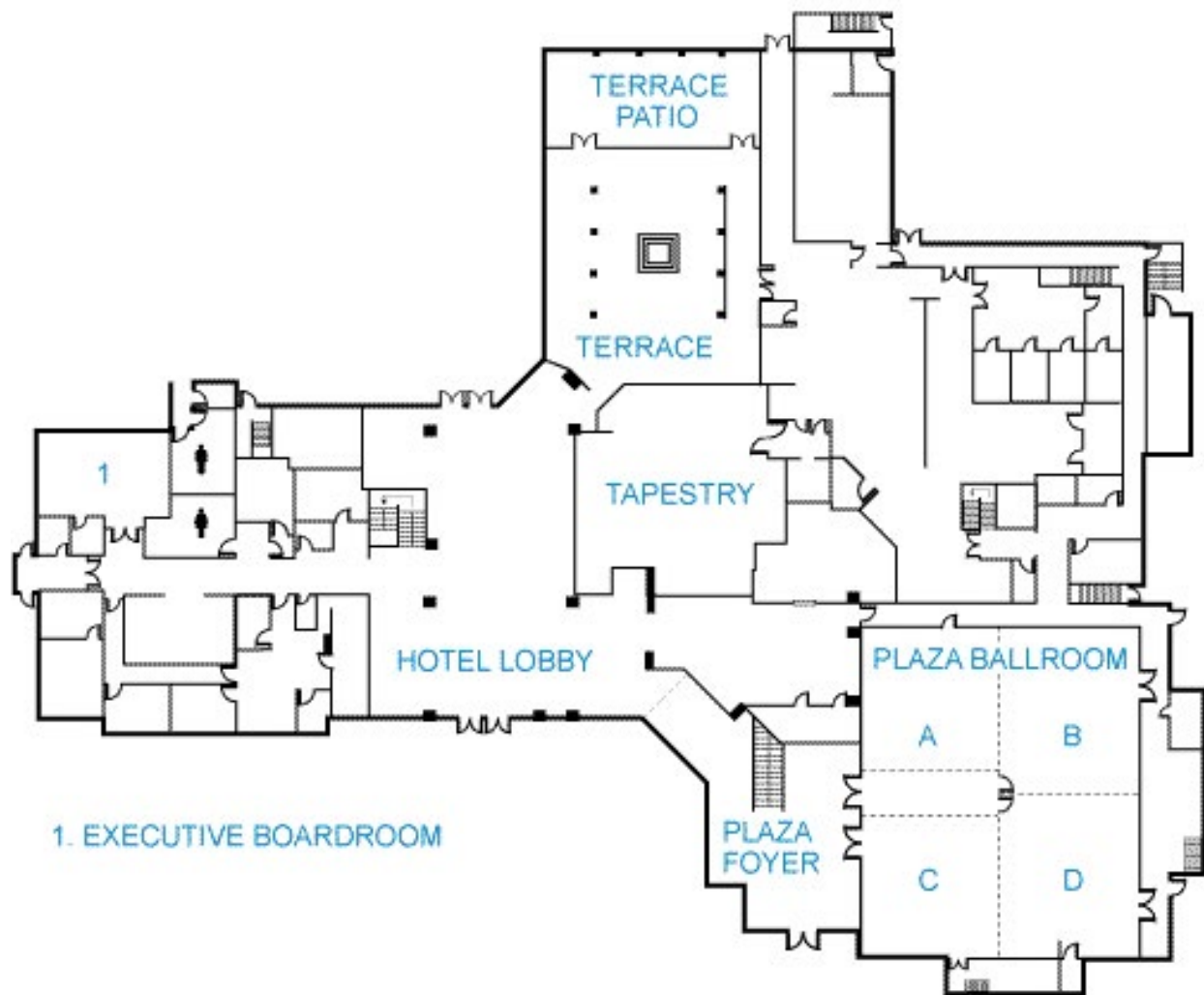
In addition to our Keynote Speakers, we would like to thank our guests from other institutions for joining us at Risk Summit.

CSU Chancellor's Office	CSU - Los Angeles	CSU - San Francisco
CSU Cal Poly	CSU - Sacramento	CSU - San Bernardino
CSU - San Marcos	CSU - East Bay	CSU - San Diego
Dr. Vincent Covello, President, Center for Risk Communication	University of the Pacific	Chancellor Kim A. Wilcox, UC Riverside

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