Today’s Agenda

- Welcome and Agenda Review – Tom Andriola
- Transfer Action Team Report Summary – Steve Handel, Associate Vice President, Undergraduate Admissions
- The Accountability Report – Pamela Brown, Vice President Institutional Research and Academic Planning
- Introductions of New Staff – Tom Andriola
- ITS Technology Infrastructure Roadmap – Paul Weiss
- UCOP Connect – Candace Jones
- ITS STAR Awards – Tom Andriola
- Q&A
• Transfer Action Team Report Summary
• The Accountability Report
Introductions of New Staff
ITS Technology Infrastructure Roadmap
– Paul Weiss
Roadmap – Key Theme

Over next 0-24 months, our focus will change

Focus:

• Leveraging service providers where their economy of scale exceeds ours
• Services that differentiate and best enable our customer capabilities
• Support services from multiple service providers, including composite services
• Be accountable for end-to-end service for our customers
• Increase flexibility and speed to execute
Roadmap – Defocus

- Asset tags
- Physical hardware purchases
- Physical data center management
- Concern about any single data center physical presence
Roadmap – Examples

• Move out of data center
• Anytime/Anywhere Access program – cloud computing
• Use of cloud or campus providers
• Reimagine our Disaster Recovery implementation
• Network Operations Center enhanced capability
UCOP Connect – LinkedIn Group
– Candace Jones
Efficiency Review Overview

- Identify opportunities to reduce costs, streamline processes, eliminate duplication, increase transparency and improve the quality of services.
- Help foster a strong culture of continuous improvement at UCOP.
Guiding Principles

A company’s communication structure should not mirror its organizational structure.

Everybody should be able to talk to anybody.

Give a good idea to a mediocre team, and they will screw it up.

But give a mediocre idea to a great team, and they will either fix it or come up with something better.
Comment, Collaborate, Connect

• Have a great restaurant to recommend?
• Need information on child care?
• Have a position to promote?
• Read an interesting article?
• Want to promote an activity at UCOP?

We promote unstructured conversation.
Learn More

Drop-in sessions to help you create a Linkedin profile or tips on improving your current profile.

Location: Franklin 7107 PC Training Room

• June 11, 10:00 – noon
• June 16, 1:00 - 3:00 p.m.
• June 24, 2:00 - 4:00 p.m.
Special Offer

Have a professional headshot taken for your profile and personal use.

• Join UCOP Connect
• Attend a Drop-in session
• Photos will be emailed to participants
• Sorry, no repeat photo sessions
ITS STAR Awards
– Tom Andriola
Staff Recognition and Appreciation (STAR) Program

• UC program to recognize individuals who have demonstrated
  – Exceptional performance
  – Creativity
  – Organizational abilities
  – Work success
  – Teamwork
ITS Star Awards – June 2014

- Candace Jones, manager, Web Application Services
- Jim Kassenbrock, sr. network engineer
- Randy Kemish, telecommunications supervisor
- Terrell McQuitta, IT Service Desk supervisor
- Steve Pease, asset coordinator
- Hooman Pejman, data architect
- Hema Ramaiah, applications programmer, Enterprise Application Services
- Laurie Sletten, records manager
- Wayne Templeton, release manager