

# CONNEXXUS TRAVEL NEWSLETTER

OFFICE OF THE PRESIDENT | UC TRAVEL MANAGEMENT



April – June 2013

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## Connexus Did You Know

### Upgrading the Connexus Portal

The Central Travel Office would like to thank all campus travelers and arrangers for the feedback provided in the recent *Connexus Survey*. Your participation has provided us an opportunity to drive major travel portal design decisions.

Stay posted for more information on the new Connexus portal redesign!

### New Airline Partner

Effective May 1st, 2013, the Central Travel Office is pleased to announce a new partnership with United Airlines where discounts ranging from 2% to 25% (discount not applicable to all fare class inventory) can be found on United, Air Canada, Lufthansa, Austrian Airlines, Brussels Airlines, Swiss International Air Lines, and All Nippon Airways. Discounts apply to tickets booked with a Connexus preferred travel management provider (agent or online) only.



## NEWS FROM AIRLINE PARTNERS



### Traveling Light? American Airlines Invites Customers To Board Earlier

American Airlines launched a new system wide boarding process that saves overall boarding time by allowing customers who are traveling light to board earlier. Customers traveling with one personal carry-on item that fits under the seat in front of them will be invited to board before Group 2.

▶ [Read more](#)

### NEW BOARDING PASS

Starting June 6, 2013, you will notice some enhancements to our boarding pass when checking in on aa.com. We have included more helpful information with a modern look to make the boarding process faster and more efficient. And coming soon, we'll make similar changes to our mobile boarding pass.

From the addition of WiFi and food service availability, to displaying your AAdvantage status so we can better serve you, our boarding pass is just one of the ways the new American offers customers more ways to help make their journey more convenient.

▶ [Read more](#)



### DELTA EXPANDS SERVICE AT LOS ANGELES (LAX)

Delta Air Lines will increase service at Los Angeles International Airport with daily year-round and seasonal service to 14 destinations, including eight new markets. Examples of the new and expanded Los Angeles service between the following cities (start dates) includes:

- ➔ New daily service to [Nashville](#) and three daily flights to [Seattle](#) (April 8)
- ➔ New intra-West service to two markets: [San Jose, Calif.](#) with four daily flights (July 1) and [Spokane, Wash.](#) with one daily flight (June 10)
- ➔ New summer seasonal service to three markets: [Boston](#) will operate daily (June 10), [Anchorage, Alaska](#) will operate three times weekly Friday-Sunday (June 21) and [Bozeman, Mont.](#) will operate Saturday only service (June 22)
- ➔ New Central America service to [San Jose, Costa Rica](#) (July 1)
- ➔ Expanding current intra-West service with one additional flight to [Oakland, Calif.](#), [Phoenix](#) and [Sacramento, Calif.](#) for a total of five (June 10)
- ➔ Expanding service to [New Orleans](#) with one additional flight for a total of three daily (Sept. 4)

By summer, Delta will operate 118 peak-day departures to 40 nonstop destinations, including Sydney and Tokyo, from Los Angeles.

▶ [Read more](#)

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**EARN DOUBLE ELEVATE POINTS FOR TRIPS ALONG THE WEST COAST, AND UP TO TRIPLE POINTS BETWEEN SELECT CITIES.**

Register now and fly by June 30 to earn extra Elevate points.

▶ [Read more](#)



**Virgin America continues to stay on the top of the airline list**



**ELEVATE STATUS MATCH**

Got elite status on United Airlines, American Airlines or Southwest Airlines? Upgrade to Elevate® Gold or Elevate® Silver on the airline that makes flying good again.

As a savvy frequent flyer, you deserve to get a little more of the good life. That’s why we’re offering to match your United Airlines, American Airlines, or Southwest Airlines elite status to our very own Elevate® Gold or Elevate® Silver, now extended through June 30, 2013<sup>1</sup> for new applications. Once you match your status, you’ll get [priority perks and special treatment](#)\* along with the usual moodlighting, WiFi, food and drinks on demand, and nonstop entertainment you enjoy whenever you fly with us—without losing your benefits on other airlines.

▶ [Read more](#)



**TSA Pre✓™ PROGRAM OVERVIEW**

The TSA has partnered with U.S. Customs and Border Protection (CBP) as well as certain U.S. air carriers, placing more focus on pre-screening individuals so as to allow for expedited security screening which benefits may include no longer removing shoes, laptop from bag, jacket or belt. If the TSA determines a passenger is eligible for expedited screening, information is embedded in the barcode of the passenger’s boarding pass and when the TSA reads the barcode at designated checkpoints the passenger may be referred to a lane where they will undergo expedited screening.

**Airline Frequent Flyers**

[Alaska Airlines](#), [American Airlines](#), [Delta Air Lines](#), [United Airlines](#), [US Airways](#) and [Virgin America](#) are contacting eligible frequent flyers with an invitation to opt-in. Once the passenger opts-in, the airline identifies the individual as a TSA Pre✓™ participant when submitting passenger reservation information to TSA’s Secure Flight system.

Eligible members must opt-in to be considered for Pre✓™. Members may opt in by updating and saving their Secure Flight Passenger Data in their airline frequent flyer profile.

▶ [Read more](#)

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## NEWS FROM CAR RENTAL PARTNERS



### THE KEY TO EMERALD AISLE ACCESS

When you reserve a Midsize at any of our 60-plus counter bypass locations that offer Aisle service, you're free to leave the counter behind and choose any car (Midsize or better) you'd like from the Aisle.

If you reserve a Compact car class, you can choose any car from the Compact area. If you choose a car that's not in the Compact area, you'll be charged for the car class rented.

So remember to check that you have a Midsize car reserved — that way you can access the Aisle and the car choices you want.

### A BENEFIT FOR EMERALD CLUB MEMBERS

National Car Rental is a Drive Alliance partner with **Enterprise CarShare** and Emerald Club members who join Enterprise CarShare\* by June 30 receive:

- One free rental day from Emerald Club
- \$50 in driving credits to be used at Enterprise CarShare.

\* A \$25 Application Fee will apply upon enrollment.



### NEW CONSOLIDATED AIRPORT RENTAL BRANCHES

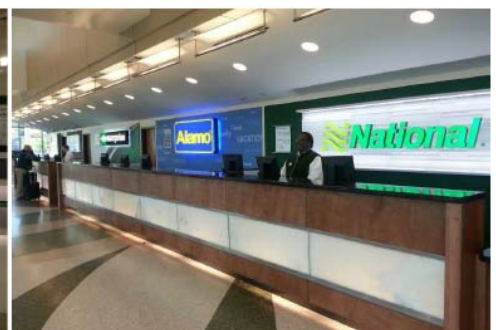
Some airports are moving car rental companies back to the terminal area, making it more customer-friendly for consumers by having all of their options centrally located. This trend, recently seen in Memphis and New Orleans, also eliminates the need for shuttle buses since renters can walk to their cars from the counter.

*"Consolidated onsite locations not only improve efficiencies for us, but also reduce emissions."*

**Sean Fitzgerald** Vice President of Airport Properties and Relations for Enterprise Holdings



Memphis



New Orleans



### EARN MORE FREE DAYS ON THE DOUBLE!

Register now and you can *earn Double Gold Plus Rewards Points* on every rental picked up through June 22, 2013. The more you rent, the more you earn! You must register for this promotion with your 8-digit Hertz Gold Plus Rewards member number. If you have not yet signed up for Hertz Gold Plus Rewards, [enroll for FREE today!](#)

Once you're registered, you will qualify to earn Double Points on all minimum two day rentals. And, with a FREE WEEKEND DAY starting at just 500 points, you'll be on your way to FREE rental days at the speed of Hertz!

▶ [Read more](#)



### HERTZ ANNOUNCES NEW NO SMOKING POLICY EFFECTIVE APRIL 1<sup>ST</sup>

Customers love clean vehicles and in response to requests from our loyal customers, Hertz has taken the step to move to a fully No Smoking fleet. As of April 1, 2013, customers will no longer be allowed to smoke in our cars. A \$50 Cleaning fee will automatically apply to rentals if the traveler has smoked in the vehicle.

### ROADTRIP BY HERTZ - OPEN FOR BUSINESS AT LAX

Customers are delighted at the launch of our new retail shop at LAX – Roadtrip by Hertz. Truly a one-stop shop for all of our travelers, customers can purchase any last minute items they need from drinks and snacks to headphones, luggage, make copies, ship via FedEx and more. The iPad station has proven to be a big hit. Here, customers can recharge their phones and browse on fixed iPads for news, local information, and popular apps all for **FREE**. Travelers can also use our printing or notary services for meetings on the go! Launching soon at other US Major Airports in 2013.



## NEWS FROM HOTEL PARTNERS



### SILVER ELITE STATUS IN MARRIOTT REWARDS

Marriott Rewards® helps frequent travelers live a more rewarding lifestyle with points for free nights and flights, customized hotel stays, easy online planning ... and genuine appreciation every step along the way. Since 1983 they've grown to 33+ million members, won dozens of awards and have been voted Best Hotel Rewards Program in magazines from *Inside Flyer* to *Business Week*.

As a valued Connexus traveler, Marriott will waive the 10-night requirement, so that new members may experience immediate benefits as a Silver Elite member of Marriott Rewards.

Benefits include:

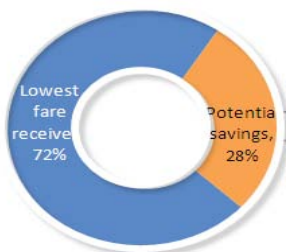
- Priority room selection and late check-out privileges
- The Ultimate Reservation Guarantee
- Exclusive Elite-only rewards
- A 20% bonus on Marriott Rewards Points earned for stays
- Weekend discounts, gift shop savings and more!

New Marriott Rewards members can sign up by logging in to the [Connexus portal](#) and following the link under Partner Programs (Hotel).

▶ [Join now](#) to begin experiencing travel that works for you!

Visit the  
**Connexus**  
portal to book  
your hotel  
reservations

## CONNEXXUS TRAVEL AGENCIES



*Did you know that our UC Travelers and arrangers chose the lowest fare within selected time range 72% of the time? This is an excellent demonstration of how each traveler contributes to the savings goals that each campus shares.*

### HOW DO WE MEASURE?

BCD Travel Management not only provides a custom online travel booking tool and the expertise of our full service travel agents we also support the University of California program goals by providing important analytical data. This data helps understand the needs of our University travelers.

There are many circumstances where the lowest ticket cost does not fit your business travel needs including time restrictions, the need for non-stop flights, or an airline preference. In 2012 BCD Travel offered options that could provide \$1M in potential savings. Please consider the lower fares whenever these provide a value to your trips.

### BCD TRAVEL INFORMS

BCD Travel has created podcasts that offer helpful hints and tips on how to make the most of one's budget and time in a range of cities. The podcasts include information on:

- ✓ Cheapest and efficient way to travel to and from the airport
- ✓ Best way to navigate through the city
- ✓ Great deals and best places to eat
- ✓ Things to do on a budget or for free, should you have some spare time

▶ [Read more](#)

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## AIRLINE NEWS

### AIRLINE NON-REFUNDABLE CHANGE FEE INCREASE

Over the past several weeks, airlines have announced an increase in non-refundable ticket change fees. The chart below highlights these recent increases. Most airlines have focused their announcements on domestic tickets as international non-refundable ticket change fees will vary by fare and route.

Airline	Effective	Policy Change Information
United Airlines	April 17, 2013	Nonrefundable ticket change fee increase - US Domestic from \$150 to \$200; South America from \$250 to \$300
US Airways	April 23, 2013	Nonrefundable ticket change fee increase - US Domestic / Caribbean / Mexico/Central America/PR & USVI from \$150 to \$200; Brazil now \$300
Delta Airlines	April 30, 2013	Nonrefundable ticket change fee increase - US & Canada Domestic from \$150 to \$200
American Airlines	May 1, 2013	Nonrefundable ticket change fee increase Domestic, Mexican, Caribbean and Central American markets from \$150 to \$200.
Southwest Airlines	May 10, 2013	Wanna Get Away and Ding fare types (aka all non-refundable fares) must be canceled prior to departure of flight or ticket will have no value for future use. No name change policy is still in effect.

#### TRAVEL NEWS & LINKS

- ❖ [All Electronic Tolling on the Golden Gate Bridge](#)
- ❖ [Save on Summer Vacation Flights](#)
- ❖ [Know Before You Go: 5 Money-Saving Secrets for Summer Travel](#)
- ❖ [G-28, Policy and Regulation Governing Travel](#)
- ❖ [Connexus Newsletter Archive](#)
- ❖ [Transportation Security Administration \(TSA\)](#)
- ❖ [U.S. State Department Travel Info](#)

#### The IRS Boosts Business Mileage Rates for 2013

The Internal Revenue Service announced it will raise its business mileage rate for the use of a car (also vans, pickups or panel trucks) by a penny to 56.5 cents per mile, effective January 1, 2013.

The standard mileage rate for business is based on an annual study of the fixed and variable costs of operating an automobile.

[Refer to Policy G-28, Appendix A for more information.](#)

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#### CONNEXXUS TRAINING

The Connexus Travel Office provides on campus and webinar training to promote the use of Connexus. Training is offered to all faculty and staff along with individualized workshops tailored to departmental needs. Contact the Connexus Travel Office for more details: [UCTravel@ucop.edu](mailto:UCTravel@ucop.edu).

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